

medi



Warehouse range Foot orthotic blanks

Products available directly from stock
Status January 2026



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Misprints and errors are reserved

Intended purpose: foot orthotic blank

The medi orthotic blank is handed over to the supplying specialist groups. They build up a custom-made orthotic. This ensures that the foot is treated according to the indication.

Storage and transport conditions

The products must be stored in a dry place and protected from direct sunlight.



Note

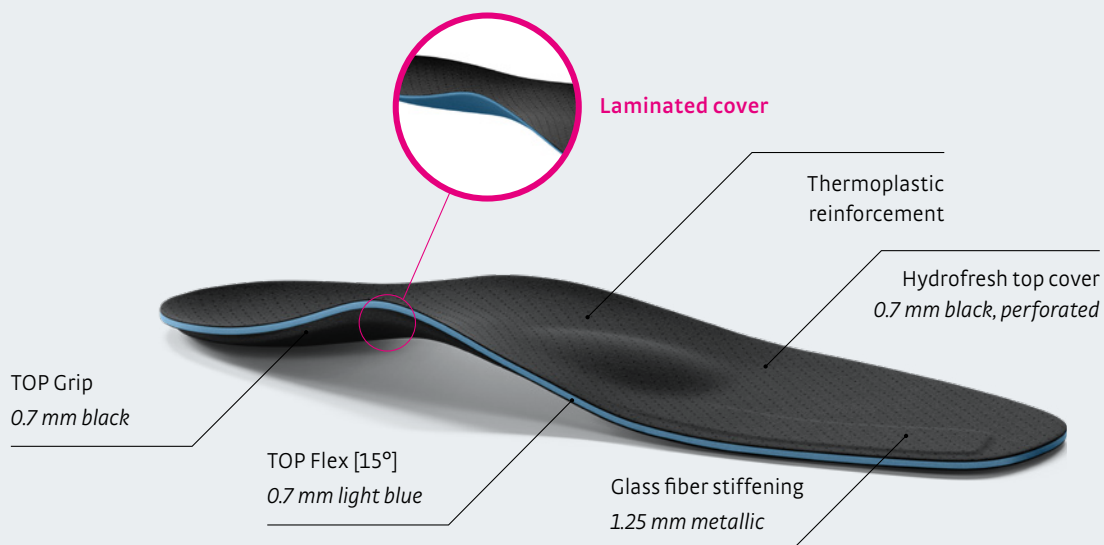
Cushioning properties of the shown foam materials are being described by the ° Shore A-scale.







poly-line

Poly blanks



medi Rigidus f-tec



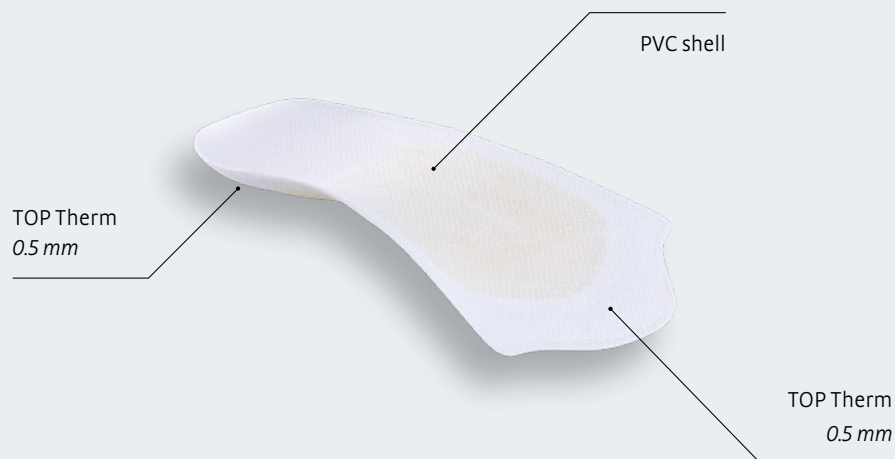
Outline	Met pad	Cover	Bonding	stiff MTP I	Size	Item no.
wide	 without met pad	no	 completely bonded	bilateral	35 – 48	PY026◇◇000
	 with met pad	yes				
narrow	 without met pad	no	 completely bonded	bilateral	35 – 48	PY027◇◇000
	 with met pad	yes				

◇ = add shoe size

Technical information

- Single sizes
- Semi-rigid arch support
- Immobilization of MTP I to limit painful ROM
- Low profile due to thin but stable glass fiber reinforcement
- Moderate met pad height with PY023◇◇000 and PY020◇◇000
- The unglued base variants PY026◇◇000 and PY027◇◇000 offer more customization options
- Thermal moldable (refer to page 69)
- Needs to be trimmed for perfect shoe fit

Poly blank



Outline	Met pad	Bonding	Size	Item no.
narrow	 without met pad	 completely bonded	35 – 48	PY007◇◇000

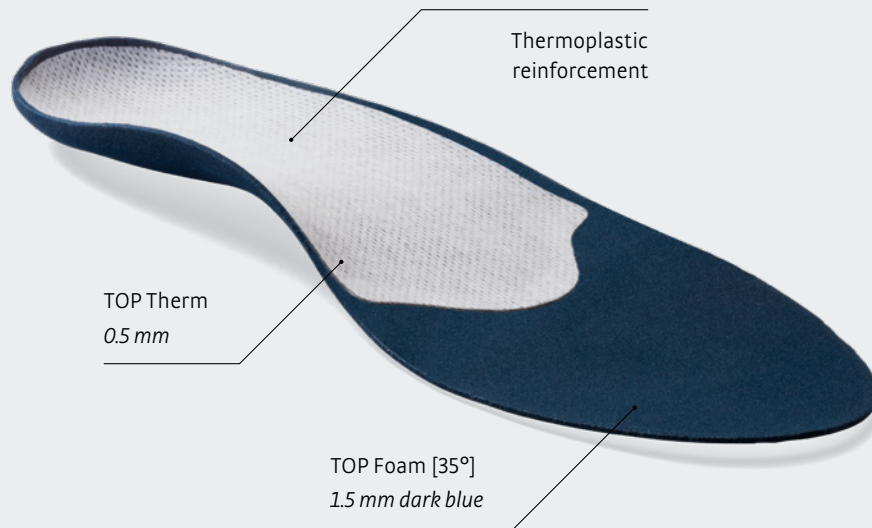
◇ = add shoe size


Technical information

- Single sizes 35 – 48 (in stock)
- Semi-rigid arch support for almost all foot demands
- Low profile
- Thermal moldable (refer to page 69)
- Cushion layer (from page 42 onwards), top cover (from page 50 onwards) and base cover (from page 53 onwards) are recommended

Poly blank

“New Magic”



Outline	Bonding	Size	Item no.
narrow		23 – 46	PY015◇◇000
wide	completely bonded	35 – 48	PY016◇◇000

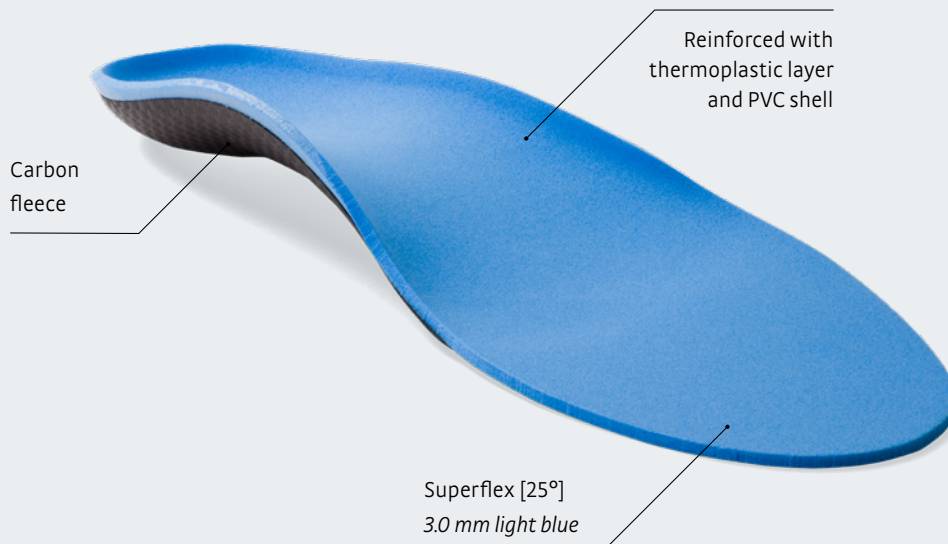
◇ = add shoe size

Technical information

- Single sizes in either narrow or wide width
- Semi-rigid arch support for almost all foot demands
- Low profile
- Thermal moldable (refer to page 69)
- Needs to be trimmed for perfect shoe fit
- Cushion layer (from page 42 onwards) and / or top cover (from page 50 onwards) recommended

Poly blank

with Superflex layer



Outline	Met pad	Bonding	Size	Item no.
wide	 without met pad	 completely bonded	35 – 48	PY012◇◇000

◇ = add shoe size

Technical information

- Single sizes
- Semi-rigid arch support for almost all foot demands
- Accommodative, soft cushion layer
- Thermal moldable (refer to page 69)
- Needs to be trimmed for perfect shoe fit
- Top cover recommended (from page 50 onwards)

Product alternative

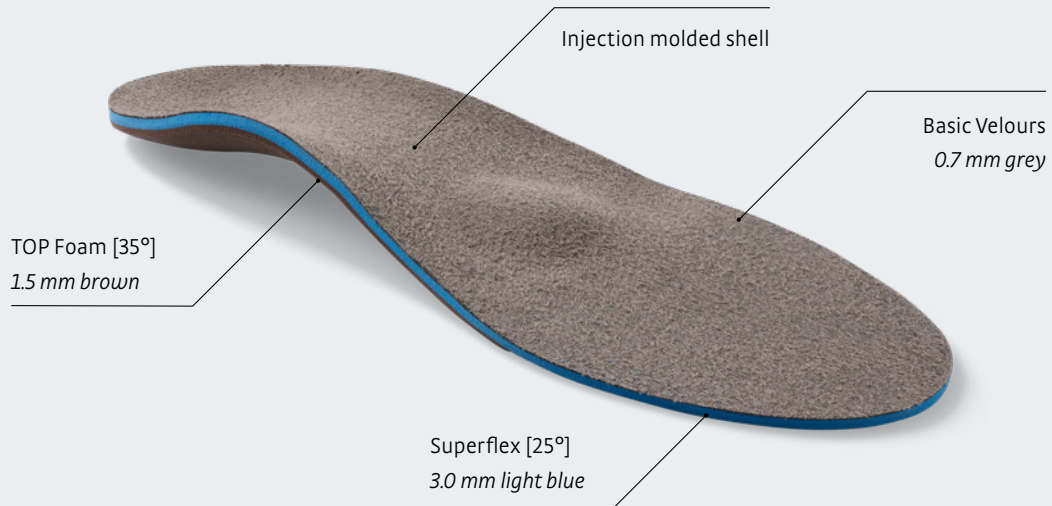




Also available with plantar fascia relief and heel cushion.

See page 28

Poly blank

with Superflex layer and Basic Velours top cover



Outline	Met pad	Bonding	Size	Item no.
narrow			35 – 44	PY109◇◇000
wide	with met pad	completely bonded	35 – 46	PY107◇◇000

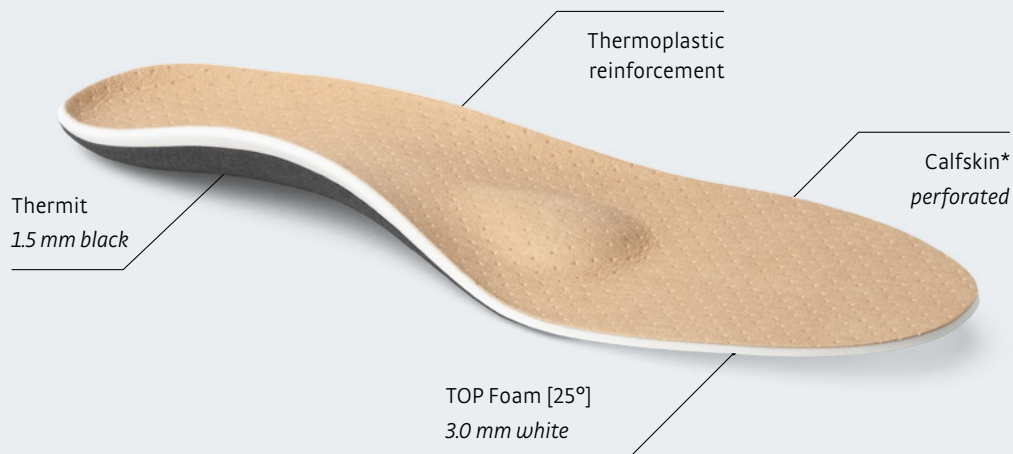
◇ = add shoe size


Technical information

- Single sizes in either narrow or wide width
- Semi-rigid arch support for almost all foot demands
- Moderate met pad height
- Accommodative, soft cushion layer
- Thermal moldable (refer to page 69)
- Needs to be trimmed for perfect shoe fit

Poly blank

with TOP Foam layer and leather top cover



Outline	Met pad	Bonding	Size	Item no.
narrow	 with met pad	 completely bonded	19 / 20 – 33 / 34 35 – 50	PY009◇◇000

◇ = add shoe size

* Material of animal origin

Technical information

- Double sizes 19 / 20 – 33 / 34
- Single sizes 35 – 50
- Semi-rigid arch support for almost all foot demands
- Moderate met pad height
- Accommodative, soft cushion layer
- High quality leather top cover
- Thermal moldable (refer to page 69)
- Needs to be trimmed for perfect shoe fit

Product alternative

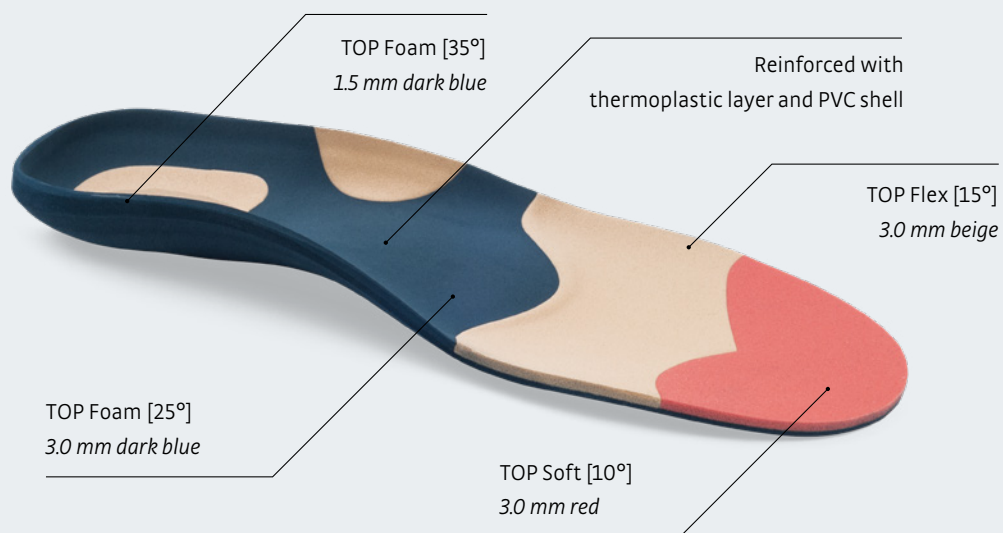




Also available with heel cushion.

See page 30

Poly blank

“Top Two Champ”



Outline	Met pad	Bonding	Size	Item no.
wide	 without met pad	 completely bonded	35 / 36 – 47 / 48	PY005◇◇000

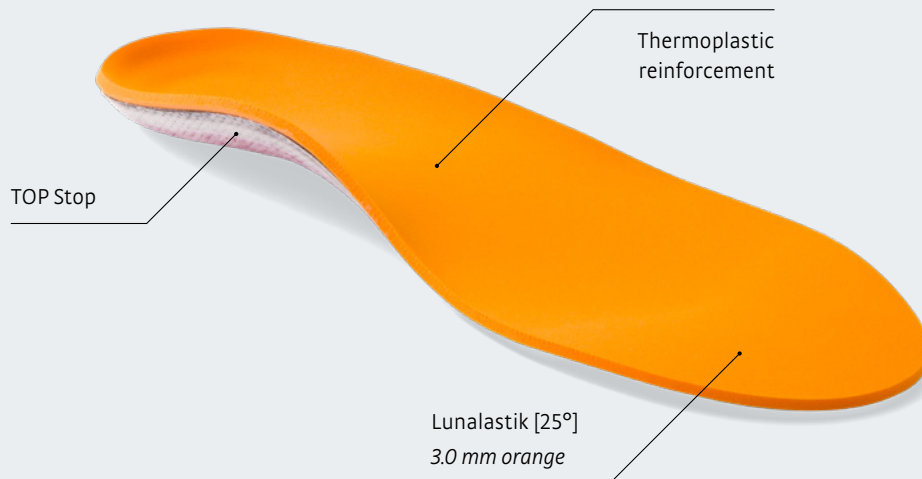
◇ = add shoe size

Technical information

- Double sizes
- Semi-rigid arch support for almost all foot demands
- Moderate heel cup for optimized side stability
- Vertically designed cushion layer with various densities (3.0 mm)
- Needs to be trimmed to match therapeutic needs and shoe fit
- Thermal moldable (refer to page 69)
- Top cover recommended (from page 50 onwards)

Poly blank

“Top Multitalent”



Outline	Met pad	Bonding	Size	Item no.
wide	 without met pad	 completely bonded	35 / 36 – 49 / 50	PY014◇◇000

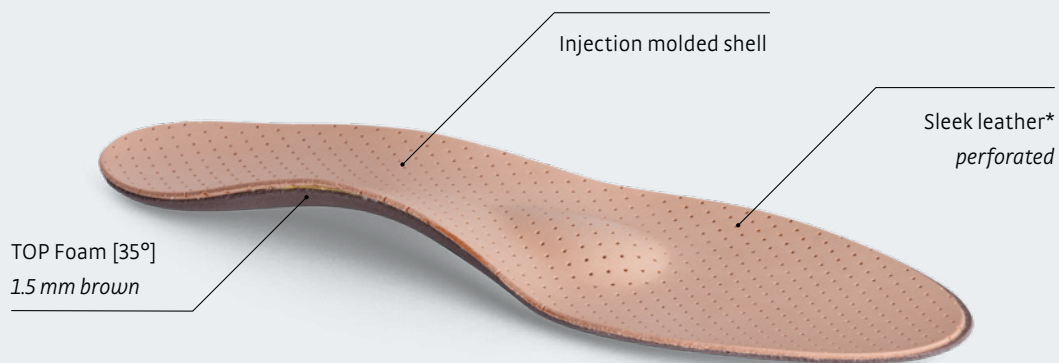
◇ = add shoe size

Technical information

- Double sizes
- Semi-rigid arch support for almost all foot demands
- Slightly cupped heel
- Accommodative, soft cushion layer
- Needs to be trimmed to match therapeutic needs and shoe fit
- Thermal moldable (refer to page 69)
- Top cover recommended (from page 50 onwards)

Poly blank

with leather top cover



Outline	Met pad	Bonding	Size	Item no.
wide	 with met pad	 completely bonded	35 – 48	PY002◇◇000

◇ = add shoe size

* Material of animal origin

Technical information

- Single sizes in either narrow or wide width
- Semi-rigid arch support for almost all foot demands
- Low profile
- Moderate met pad height
- High quality sleek leather top cover
- Thermal moldable (refer to page 69)

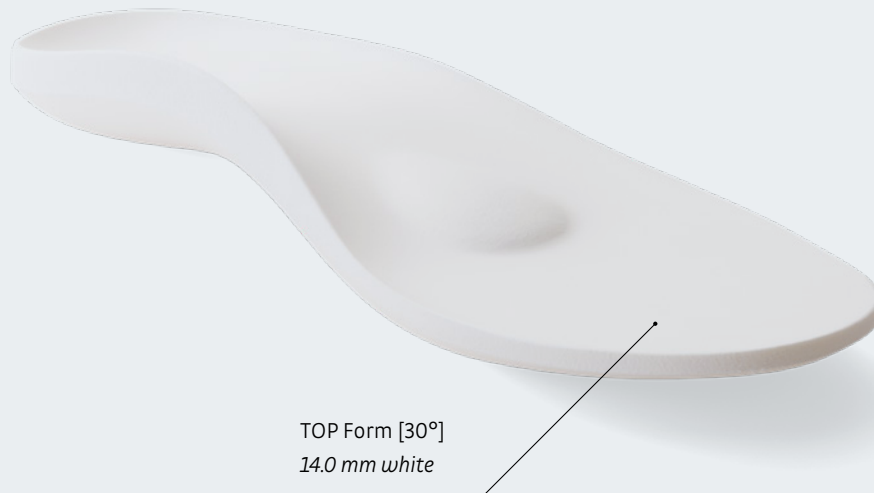
soft-line


Soft foam blanks



Soft foam blank

with single layer TOP Form



Outline	Met pad	Size	Item no.
wide	 with incorporated met pad	19 / 20 – 33 / 34 35 – 48	PZ007◇◇000

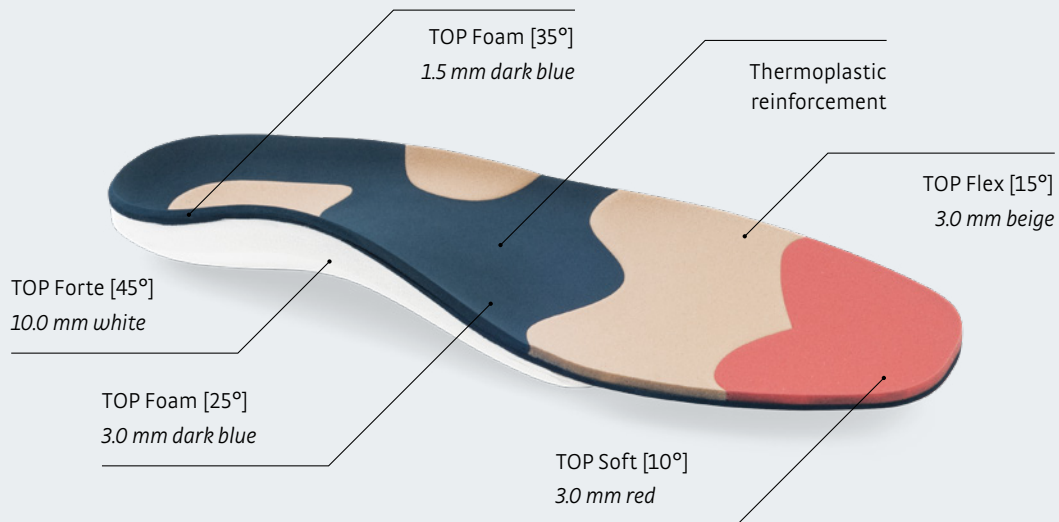
◇ = add shoe size

Technical information

- Double sizes 19 / 20 – 33 / 34
- Single sizes 35 – 48
- Accommodative blank with incorporated arch supports and cushion layer (14.0 mm)
- Needs to be ground and trimmed to match therapeutic needs and shoe fit
- Thermal moldable (refer to page 69)
- Top cover recommended (from page 50 onwards)

Soft foam blank

“Top Two”



Outline	Met pad	Bonding	Size	Item no.
wide			35 / 36 – 49 / 50	PZ012◇◇000
wide (+)	without met pad	completely bonded	35 / 36 – 47 / 48	PZ013◇◇000

◇ = add shoe size

Technical information

- Double sizes 35 / 36 – 49 / 50 (depending on shape)
- Soft, accommodative blank with incorporated reinforcement layer and arch support
- Vertically designed cushion layer with various densities (3.0 mm)
- PZ012◇◇000 comes with slightly cupped heel and a standard forefoot outline
- PZ013◇◇000 has a deeper heel and pronounced arch support for optimized side stability, and a square forefoot outline
- Needs to be ground and trimmed to match therapeutic needs and shoe fit
- Thermal moldable (refer to page 69)
- Top cover recommended (from page 50 onwards)

Soft foam blank

with TOP Form layer 4.0 mm



Outline	Met pad	Bonding	Size	Item no.
wide	 with incorporated met pad	 completely bonded	35 – 48	PZ001◇◇000

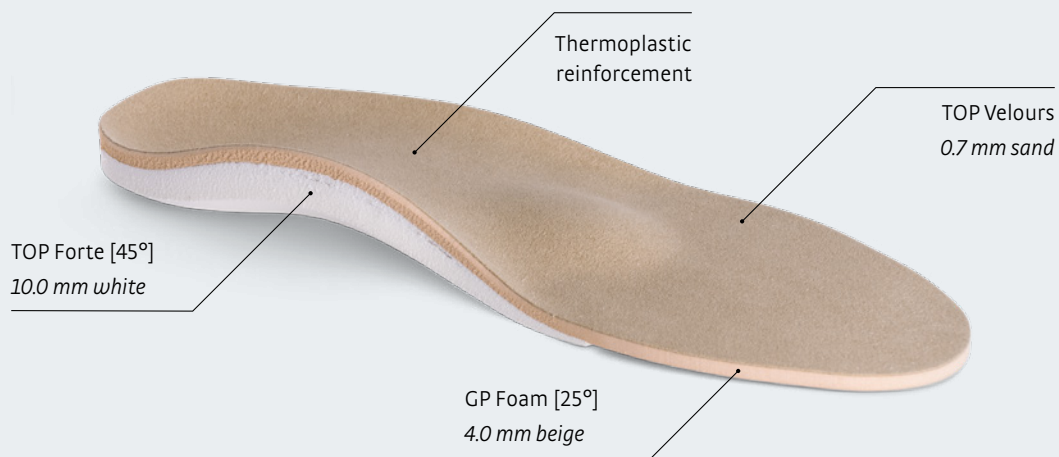
◇ = add shoe size

Technical information

- Single sizes
- Accommodative blank with incorporated reinforcement layer, arch supports and cushion layer (4.0 mm)
- Needs to be ground and trimmed to match therapeutic needs and shoe fit
- Thermal moldable (refer to page 69)
- Top cover recommended (from page 50 onwards)

Soft foam blank

with GP Foam layer and Velours top cover



Outline	Met pad	Bonding	Size	Item no.
wide	 with incorporated met pad	 completely bonded	35 – 48	PZ002◇◇000

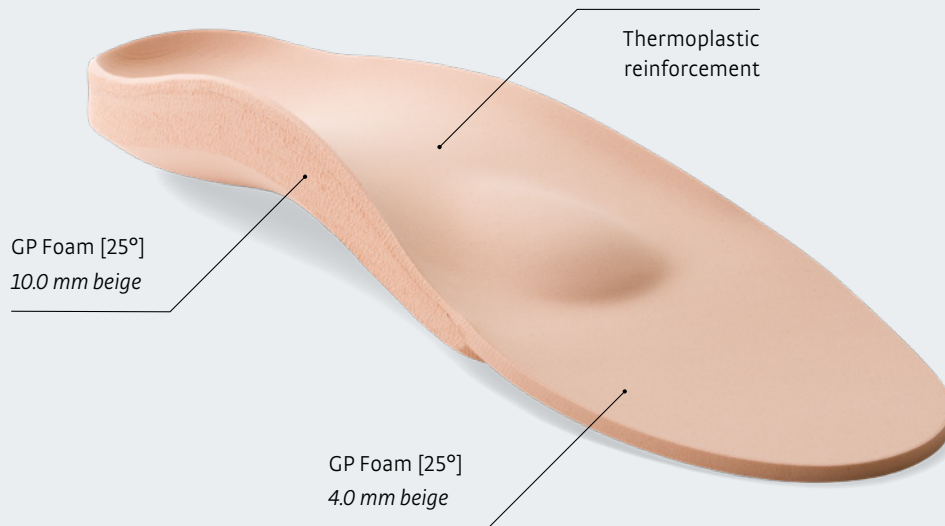
◇ = add shoe size

Technical information

- Single sizes
- Soft, accommodative blank with incorporated reinforcement layer, arch supports, cushion layer (4.0 mm), and TOP Velours cover
- Needs to be ground and trimmed to match therapeutic needs and shoe fit
- Thermal moldable (refer to page 69)

Soft foam blank

with GP Foam base and layer



Outline	Met pad	Bonding	Size	Item no.
wide	 with met pad	 completely bonded	35 – 50	PZ008◇◇000

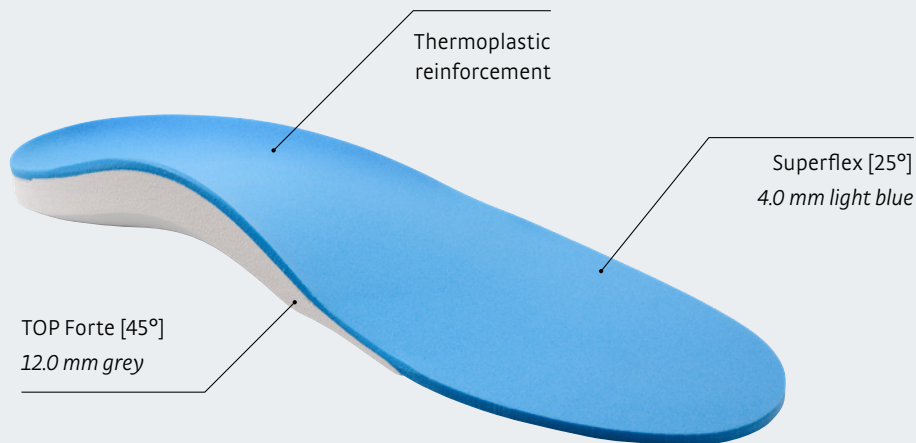
◇ = add shoe size

Technical information

- Single sizes
- Soft, accommodative blank with incorporated reinforcement layer, arch supports and cushion layer (6.0 mm)
- Needs to be ground and trimmed to match therapeutic needs and shoe fit
- Thermal moldable (refer to page 69)
- Top cover recommended (from page 50 onwards)

Soft foam blank

with Superflex layer



Outline	Met pad	Bonding	Size	Item no.
wide	 without met pad	 completely bonded	35 – 50	PZ022◇◇000

◇ = add shoe size

Technical information

- Single sizes
- Soft, accommodative blank with incorporated reinforcement layer, arch supports and cushion layer (4.0 mm)
- Needs to be ground and trimmed to match therapeutic needs and shoe fit
- Thermal moldable (refer to page 69)
- Top cover recommended (from page 50 onwards)

Product alternative



Also available with heel cushion.

See [page 31](#)

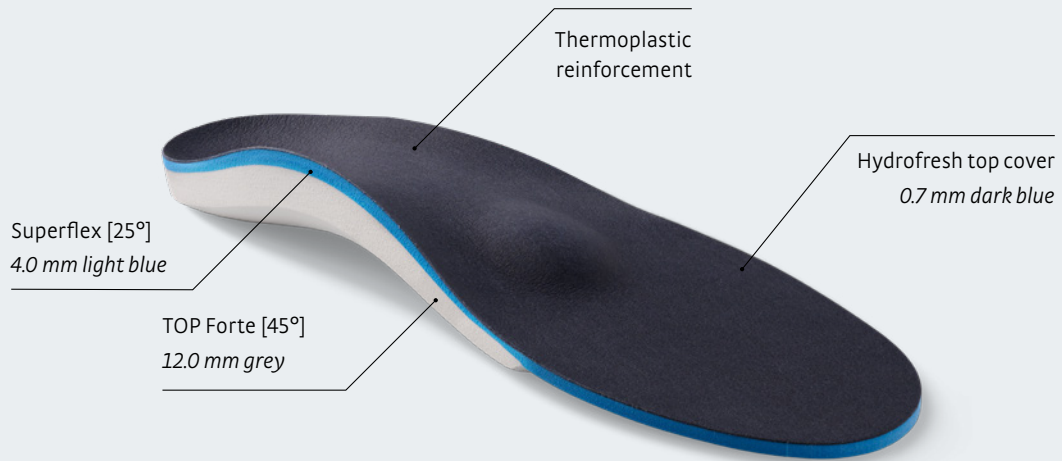


Also available with top cover (Hydrofresh dark blue) and metatarsal pad.

See [page 21](#)

Soft foam blank

with Superflex layer and Hydrofresh top cover



Outline	Met pad	Bonding	Size	Item no.
wide	 with met pad	 completely bonded	35 – 48	PZ021◇◇000

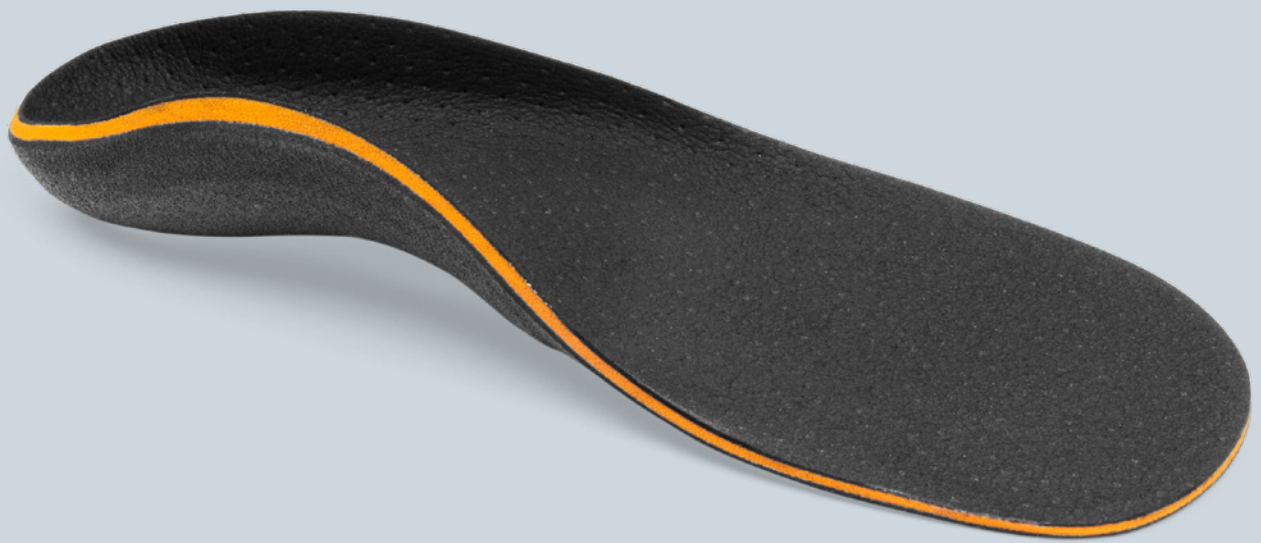
◇ = add shoe size

Technical information

- Single sizes
- Soft, accommodative blank with incorporated reinforcement layer, arch supports and cushion layer (4.0 mm), and Hydrofresh cover
- Needs to be finally ground and trimmed to match therapeutic needs and shoe fit
- Thermal moldable (refer to page 69)

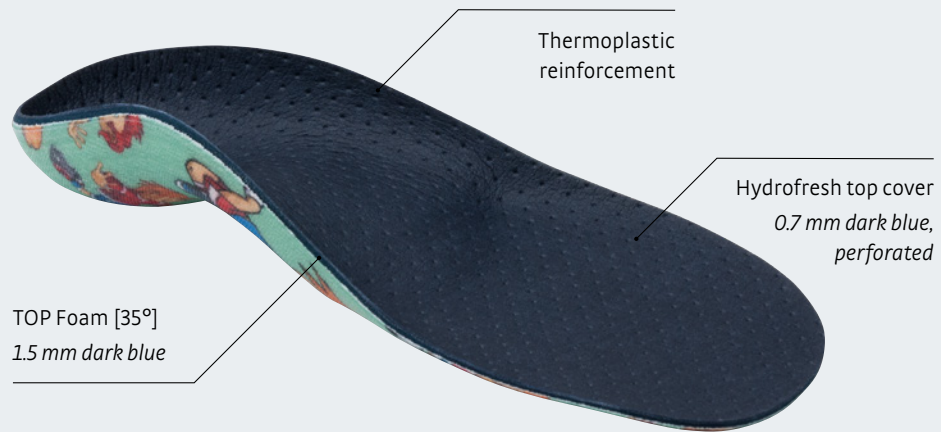
junior-line


High cupped blanks



Cupped poly blank

“Top-Kid”



Outline	Met pad	Bonding	Size	Item no.
broad	 without met pad	 completely bonded	19 / 20 – 33 / 34	PY028◇◇000

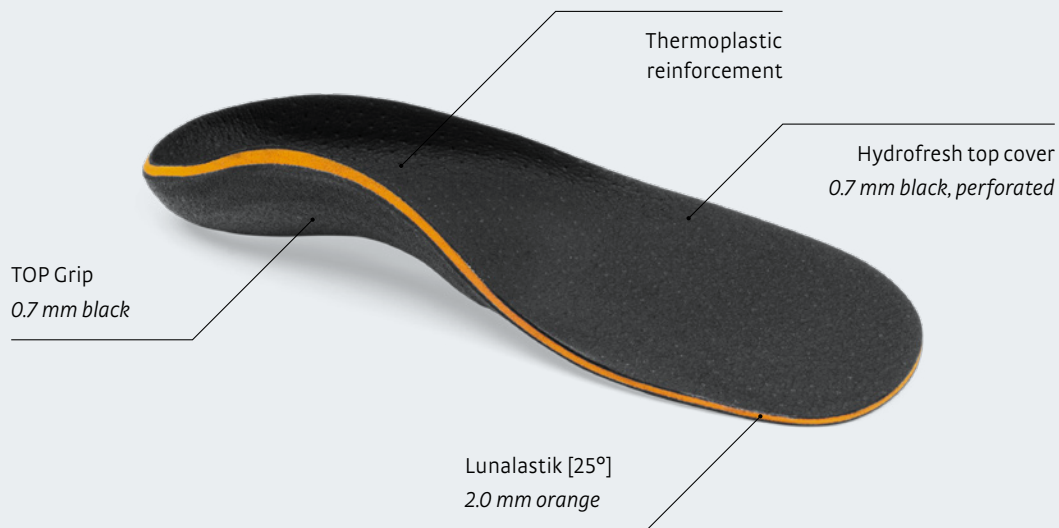
◇ = add shoe size

Technical information

- Double sizes
- High heel cup for increased side stability
- Significant, semi-rigid arch support
- 1.5 mm cushion layer for additional comfort
- High quality Hydrofresh top cover
- Anti-slip foil base cover
- Needs to be trimmed for perfect shoe fit
- Thermal moldable (refer to page 69)

Cupped poly blank

with Lunalastik and Hydrofresh top cover



Outline	Met pad	Bonding	Size	Item no.
broad	 without met pad	 completely bonded	19 / 20 – 39 / 40	PY029◇◇000

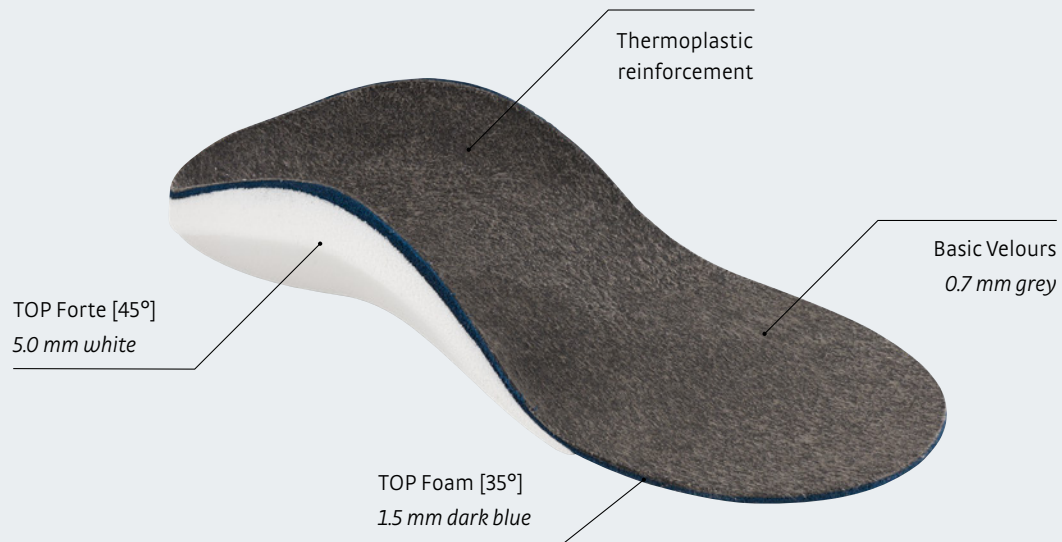
◇ = add shoe size



Technical information

- Double sizes
- Single sizes 41 – 46 on request
- High heel cup for increased side stability
- Significant, semi-rigid arch support
- 2.0 mm cushion layer for additional comfort
- High quality Hydrofresh top cover
- Anti-slip base cover material
- Needs to be trimmed for perfect shoe fit
- Thermal moldable (refer to page 69)

Cupped poly blank

with TOP Foam and Basic Velours top cover



Outline	Met pad	Bonding	Size	Item no.
wide	 without met pad	 completely bonded	19 / 20 – 45 / 46	PZ032◇◇000

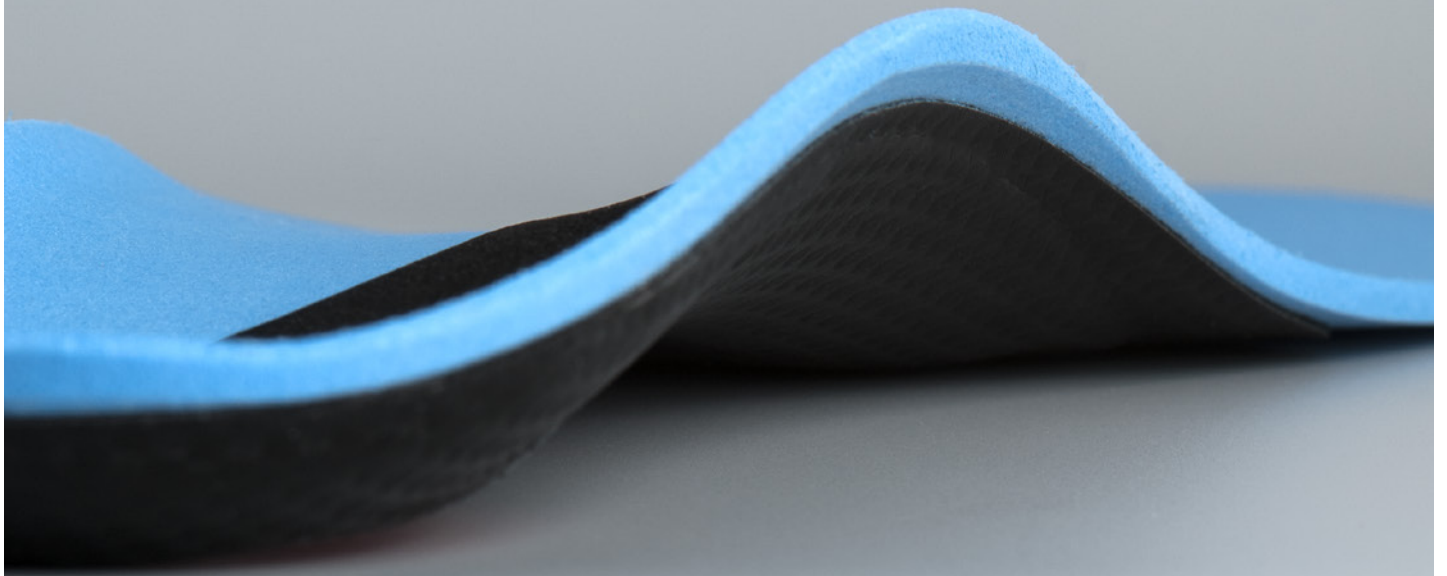
◇ = add shoe size

Technical information

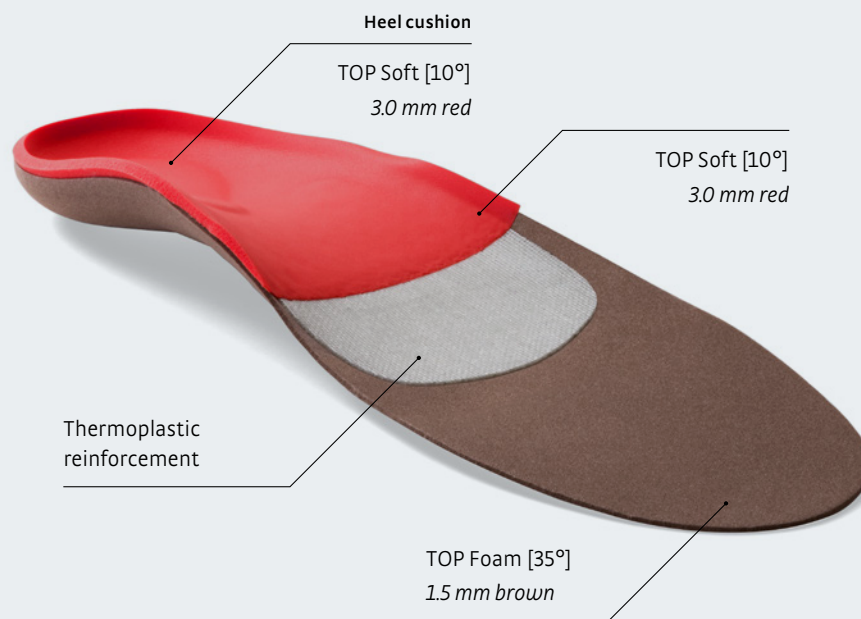
- Double sizes
- High heel cup for increased side stability
- Significant, semi-rigid arch support
- 2.0 mm cushion layer for additional comfort
- Needs to be trimmed for perfect shoe fit
- Thermal moldable (refer to page 69)

heel-line

Plantar fasciitis / heel spur blanks



Heel spur blank



Outline	Met pad	Bonding	Size	Item no.
wide	 without met pad	 completely bonded	35 / 36 – 47 / 48	PY1111◇◇000

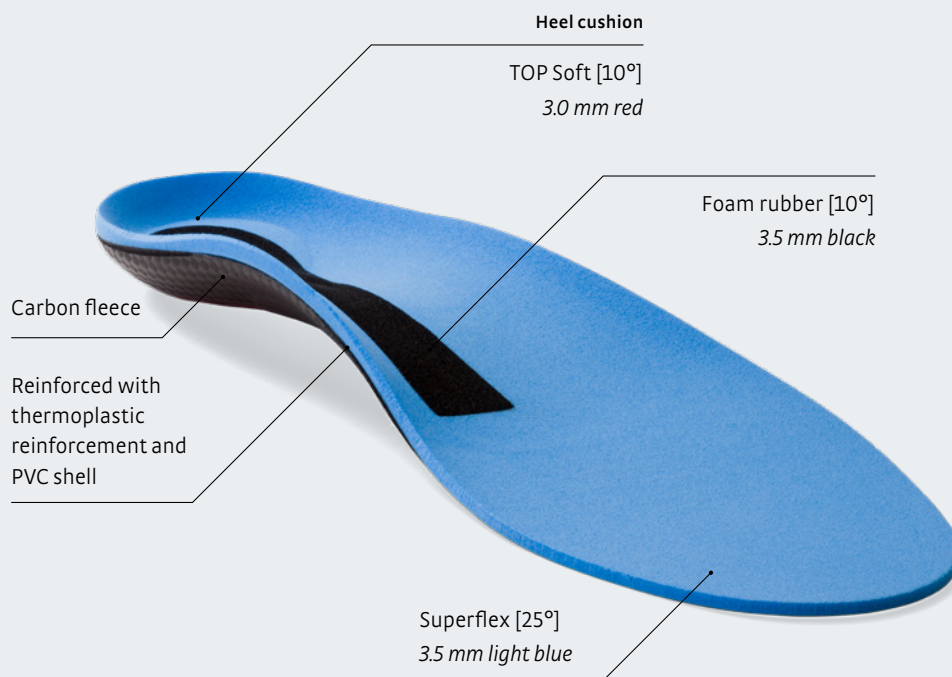
◇ = add shoe size

Technical information

- Double sizes
- Flexible arch support to avoid additional irritation to the plantar fascia
- Double hindfoot cushion 3.0 mm (under the heel 6.0 mm)
- Shell recess in the heel area
- Thermal moldable (refer to page 69)
- Needs to be trimmed for perfect shoe fit
- Cushion layer (from page 42 onwards) and / or top cover (from page 50 onwards) recommended



Heel spur blank



Outline	Met pad	Bonding	Size	Item no.
wide	 without met pad	 completely bonded	35 – 48	PY011◇◇000

◇ = add shoe size

Technical information

- Single sizes
- Flexible arch support to avoid additional irritation to the plantar fascia
- Double hindfoot cushion 3.0 mm (under the heel 6.5 mm)
- Shell recess and fascia relief padding
- Thermal moldable (refer to page 69)
- Needs to be trimmed for perfect shoe fit
- Top cover recommended (from page 50 onwards)

Product alternative



Also available without plantar tendon and heel cushion.

See [page 8](#)



Also available with top cover (TOP Velours anthracite).

See [page 29](#)



Heel spur blank



Outline	Met pad	Bonding	Size	Item no.
wide	 with met pad	 completely bonded	35 – 50	PY013◇◇000

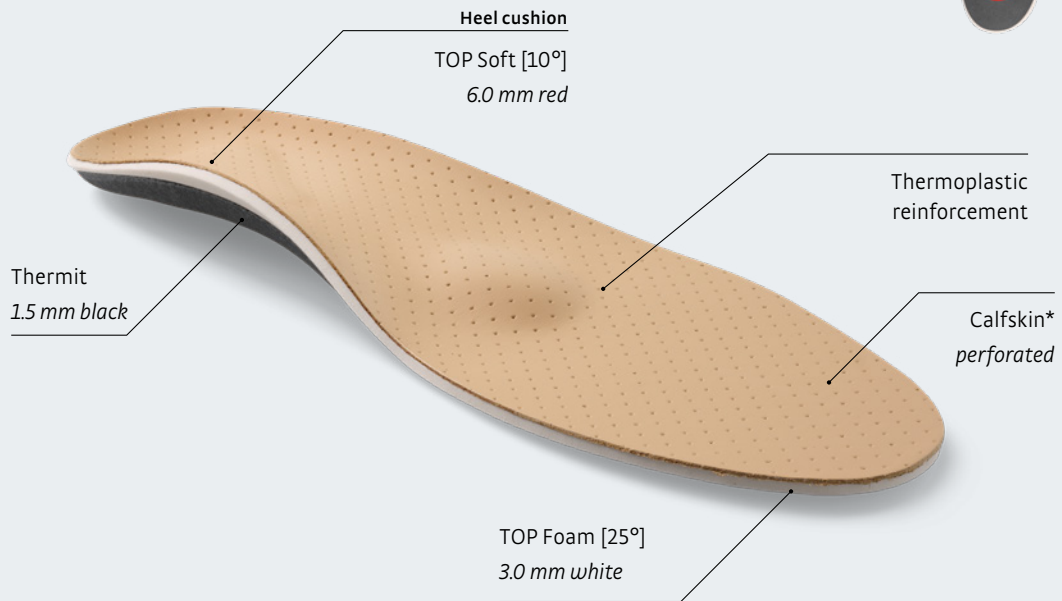
◇ = add shoe size



Technical information

- Single sizes
- Flexible arch support to avoid additional irritation to the plantar fascia
- Double hindfoot cushion 3.0 mm (under the heel 6.5 mm) and TOP Velours cover
- Shell recess and fascia relief padding
- Moderate met pad height
- Thermal moldable (refer to page 69)
- Needs to be trimmed for perfect shoe fit



Heel spur blank



Outline	Met pad	Bonding	Size	Item no.
narrow	 with met pad	 completely bonded	35 – 48	PY010◇◇000

◇ = add shoe size

* Material of animal origin

Technical information

- Single sizes
- Flexible arch support to avoid additional irritation to the plantar fascia
- Double hindfoot cushion 3.0 mm (under the heel 6.0 mm)
- Shell recess in the heel area
- Moderate met pad height
- High quality leather top cover
- Thermal moldable (refer to page 69)
- Needs to be trimmed for perfect shoe fit

Product alternative



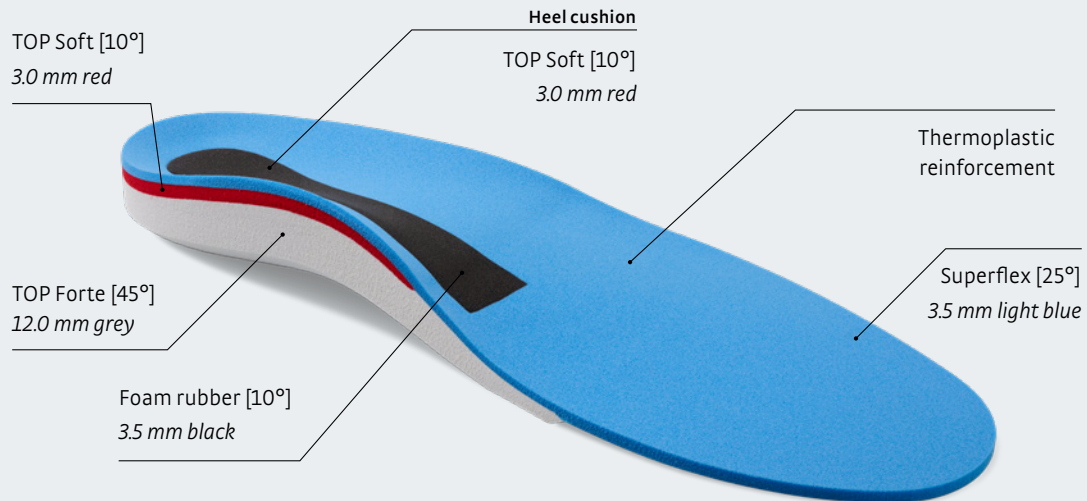
Also available without heel cushion.



See page 10



Heel spur blank

with soft foam base



Outline	Met pad	Bonding	Size	Item no.
wide	 without met pad	 completely bonded	35 – 48	PZ024◇◇000

◇ = add shoe size

Technical information

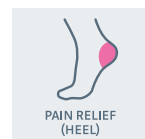
- Single sizes
- Soft, accommodative blank with incorporated reinforcement layer, arch support and cushion layer (4.0 mm)
- Incorporated plantar fascia relief with 6.0 mm heel cushion
- Needs to be ground and trimmed to match therapeutic needs and shoe fit
- Thermal moldable (refer to page 69)
- Top cover recommended (from page 50 onwards)

Product alternative



Also available without heel cushion.

See page 20





unglued-line

Unglued medi footsupport blanks

Unglued medi footsupport blanks

with separate met pad and top cover



Comfort pro



Active



Heel Pain pro



Business pro



Business slim pro



Control / Control slim

Name	Separate met pad and top cover	Size	Item no.
medi footsupport Comfort pro unglued	Yes	35 – 48	PIA31◇◇000
medi footsupport Active unglued	Yes	35 / 36 – 47 / 48	PIA32◇◇000
medi footsupport Heel Pain pro unglued	Yes	35 – 48	PIA34◇◇000
medi footsupport Business pro unglued	Yes	35 – 47	PIA35◇◇000
medi footsupport Business slim pro unglued	Yes	35 – 46	PIA36◇◇000
medi footsupport Control unglued	Yes	35 / 36 – 49 / 50	PIA39◇◇000
medi footsupport Control slim unglued	Yes	35 / 36 – 45 / 46	PIA40◇◇000

◇ = add shoe size



Note

Completely bonded, ready-to-wear foot orthotics are available in the medi footsupport assortment. More information in the medi footsupport catalog: Item no. PS10112000.

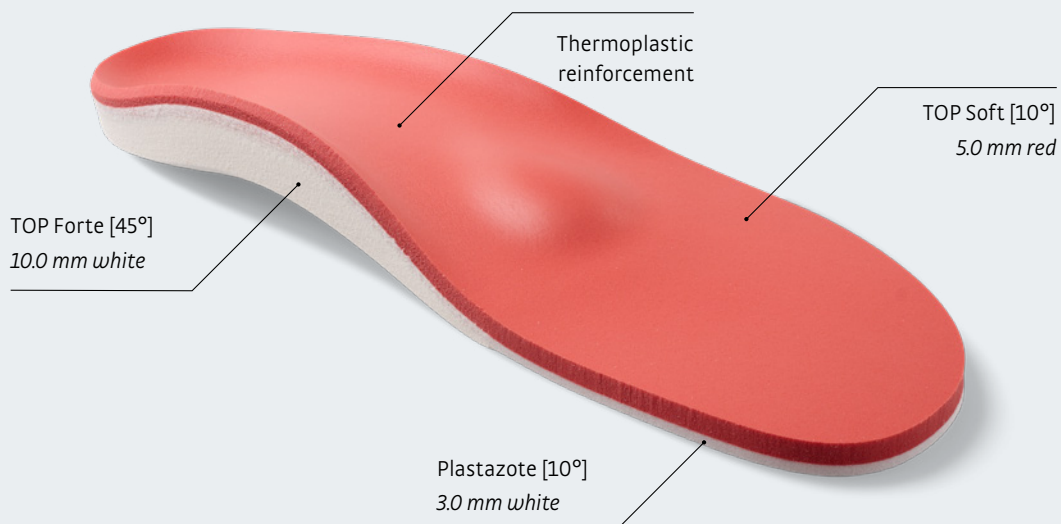
diabetic-line

Blanks for pressure redistribution
for pressure sensitive feet



Soft foam blank

with TOP Soft and Plastazote layer (total 8.0 mm)



Outline	Met pad	Bonding	Size	Item no.
comfort	 with incorporated met pad	 completely bonded	35 – 48	PZ004◇◇000

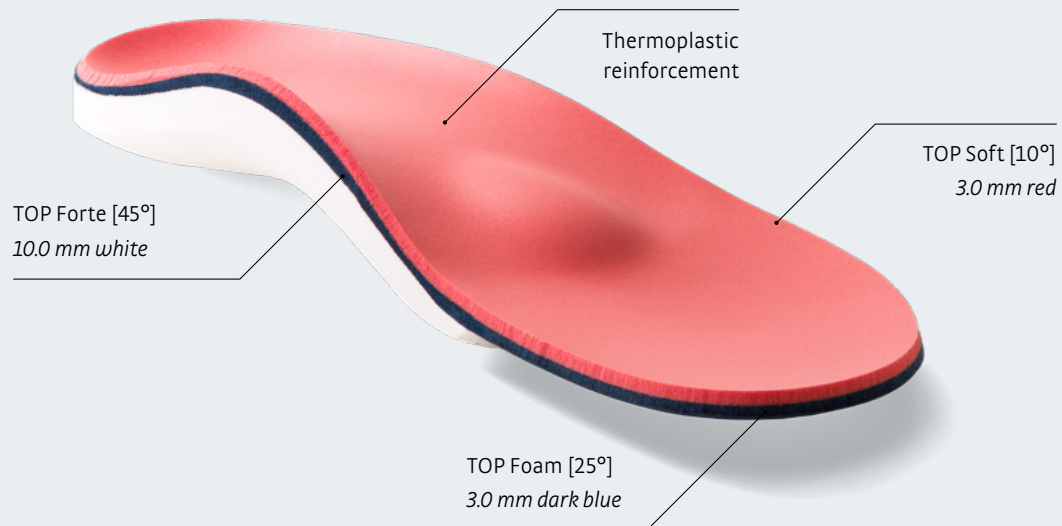
◇ = add shoe size

Technical information

- Single sizes
- Extra soft, accommodative blank with incorporated reinforcement layer, moderate arch supports and double cushion layers (total 8.0 mm)
- Extraordinary pressure distribution
- Needs to be ground and trimmed to match therapeutic needs and shoe fit
- Thermal moldable (refer to page 69)
- Top cover recommended (from page 50 onwards)

Soft foam blank

with TOP Soft and TOP Foam layer (total 6.0 mm)



Outline	Met pad	Bonding	Size	Item no.
comfort	 with met pad	 completely bonded	35 – 50	PZ011◇◇000

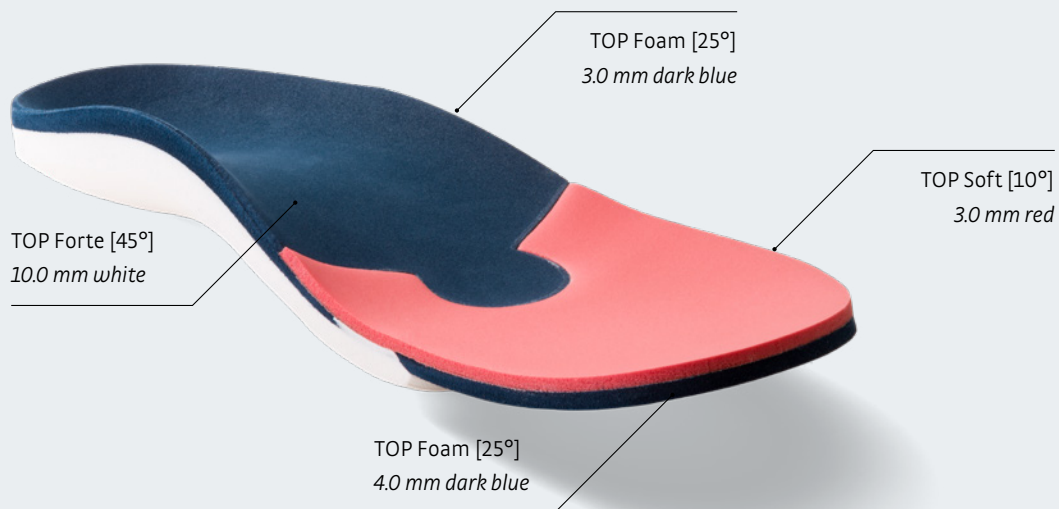
◇ = add shoe size

Technical information

- Single sizes
- Extra soft, accommodative blank with incorporated reinforcement layer, moderate arch supports and cushion layer (total 6.0 mm)
- Optimized pressure distribution
- Needs to be ground and trimmed to match therapeutic needs and shoe fit
- Thermal moldable (refer to page 69)
- Top cover recommended (from page 50 onwards)

Soft foam blank

“Top One”



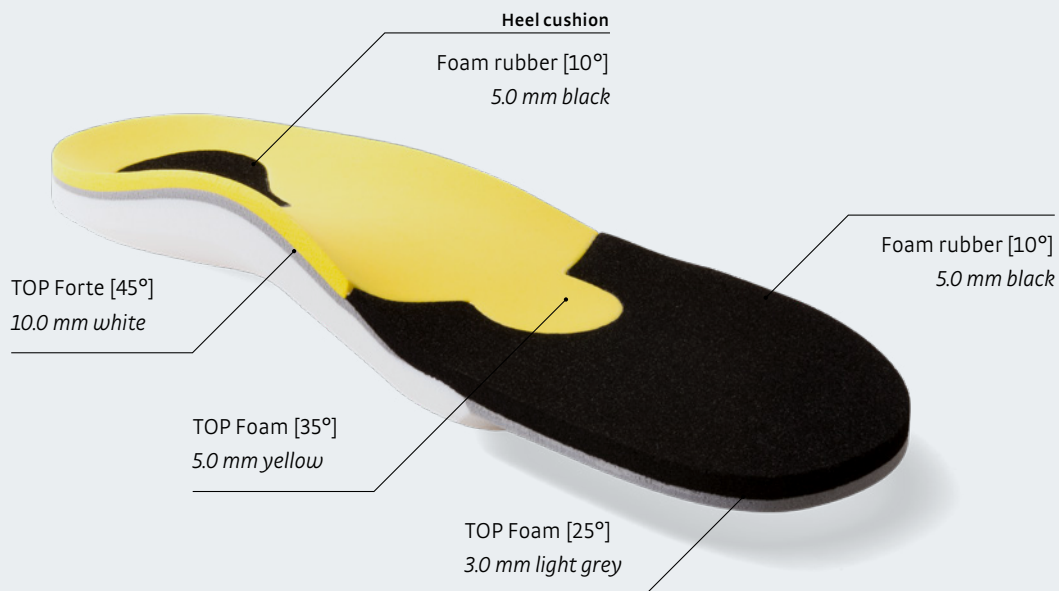
Outline	Met pad	Bonding	Size	Item no.
comfort	 without met pad	 completely bonded	35 – 48	PZ014◇◇000

◇ = add shoe size

Technical information

- Single sizes
- Extra soft, accommodative blank with incorporated reinforcement layer, moderate arch support and vertically designed cushion layer (forefoot total 7.0 mm)
- Optimized pressure distribution
- Needs to be ground and trimmed to match therapeutic needs and shoe fit
- Thermal moldable (refer to page 69)
- Top cover recommended (from page 50 onwards)

Soft foam blank



Outline	Met pad	Bonding	Size	Item no.
comfort	 without met pad	 completely bonded	35 – 48	PZ010◇◇000

◇ = add shoe size

Technical information

- Single sizes
- Extra soft, accommodative blank with incorporated reinforcement layer, moderate arch support and vertically designed cushion layer (forefoot total 8.0 mm)
- Optimized pressure distribution
- Needs to be ground and trimmed to match therapeutic needs and shoe fit
- Thermal moldable (refer to page 69)
- Top cover recommended (from page 50 onwards)










Soft foam and cushioning material

Soft foam material

To provide you with the best possible support in implementing the European Medical Device Regulation (MDR), all our materials have been tested for their sustainability, evaluated and, if necessary, laboratory tested e.g. with regard to biocompatibility.

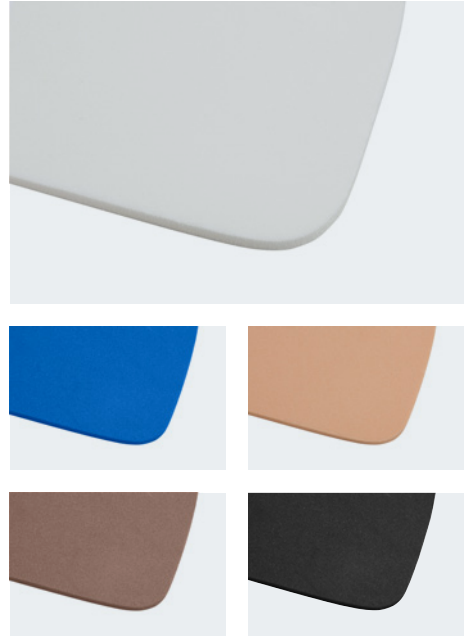
TOP Form

- Pressure resistant
- Thermoforming properties
- Non-shrinking
- Good to cut and grind

°C	Dimensions	Shore
 approx. 110 – 130°C	 approx. 1.100 x 1.100 mm	 approx. 30° Shore A

Notes

- Strict criteria were defined for our upstream suppliers, and the MDR check has been anchored in our processes.
- Cushioning properties of the shown foam materials are being described by the ° Shore A-scale.






Item no.	Thickness	Color
PS0182N000	2 mm	white
PS0183N000	3 mm	white
PS0184N000	4 mm	white
PS0185N000	5 mm	white
PS0186N000	6 mm	white
PS0187N000	7 mm	white
PS0188N000	10 mm	white
PS0189N000	14 mm	white
PS0190N000	2 mm	blue
PS0191N000	3 mm	blue
PS0192N000	4 mm	blue
PS0193N000	5 mm	blue
PS0201N000	2 mm	beige
PS0202N000	3 mm	beige
PS0203N000	4 mm	beige
PS0204N000	5 mm	beige
PS0205N000	6 mm	beige
PS0206N000	7 mm	beige

PS0207N000	10 mm	beige
PS0208N000	2 mm	brown
PS0210N000	4 mm	brown
PS0211N000	5 mm	brown
PS0212N000	3 mm	black
PS0213N000	4 mm	black
PS0214O000	6 mm	black
PS0214P000	7 mm	black
PS0214S000	10 mm	black

TOP Form, perforated

- Pressure resistant
- Thermoforming properties
- Non-shrinking
- Good to cut and grind

°C	Dimensions	Shore
 approx. 110 – 130°C	 approx. 1.100 x 1.100 mm	 approx. 30° Shore A

Item no.	Thickness	Color
PS0362N000	3 mm	white
PS0364N000	5 mm	white
PS0365N000	2 mm	blue
PS0366N000	3 mm	blue
PS0367N000	4 mm	blue
PS0368N000	5 mm	blue
PS0376N000	4 mm	beige
PS0379N000	3 mm	brown
PS0380N000	4 mm	brown
PS0381N000	5 mm	brown



TOP Soft

- High but delayed resetting force
- Shock and pressure absorbing

°C	Dimensions	Shore
 –	 approx. 1.370 mm (running meter)	 approx. 10° Shore A

Item no.	Thickness	Color
PS0303N000	3 mm	red rough on one side
PS0304N000	5 mm	red rough on one side
PS0305N000	6 mm	red rough on one side
PS0303M000	3 mm	red rough on both sides
PS0304M000	5 mm	red rough on both sides





Note

- Tested to at least one of the following standards: ISO 10993-5, ISO 10993-10, ISO 10993-23

Soft foam material

TOP Forte

- Pressure resistant
- Thermoforming properties
- Good to cut and grind

°C	Dimensions	Shore
 approx. 170°C	 approx. 1.000 x 1.000 mm	 approx. 40 – 45° Shore A

Item no.	Thickness	Color
PS0245N000	2 mm	white
PS0246N000	3 mm	white
PS0247N000	4 mm	white



TOP Flex

- High resetting force
- Shock and pressure absorbing
- Smooth on one side
- Good to cut and grind

°C	Dimensions	Shore
 –	 approx. 1.370 mm (running meter)	 approx. 15° Shore A

Item no.	Thickness	Color
PX3956A000	1.5 mm	light blue
PS0295N000	1.5 mm	beige






Note

- Tested to at least one of the following standards: ISO 10993-5, ISO 10993-10, ISO 10993-23

GP Foam

- High resetting force
- Thermoforming properties
- Good to cut and grind

°C	Dimensions	Shore
 approx. 130°C	 approx. 1.050 x 970 mm	 approx. 25° Shore A

Item no.	Thickness	Color
PS0243N000	4 mm	beige
PS0244N000	10 mm	beige






Note

- Tested to at least one of the following standards: ISO 10993-5, ISO 10993-10, ISO 10993-23
- Tested for SG-pollutants

Superflex

- High resetting force
- Deep drawable
- Thermoforming properties
- Good to cut and grind

°C	Dimensions	Shore
 approx. 120°C	 approx. 1.150 x 1.150 mm	 approx. 25° Shore A

Item no.	Thickness	Color
PS0319N000	3 mm	light blue
PS0320N000	4 mm	light blue
PS0321N000	5 mm	light blue
PS0321O000	6 mm	light blue



Note

- Tested to at least one of the following standards: ISO 10993-5, ISO 10993-10, ISO 10993-23

TOP Foam 25

- Good resetting force
- Thermoforming properties
- Good to cut and grind

°C	Dimensions	Shore
 approx. 110 – 130°C	 see table	 approx. 25° Shore A

Item no.	Thickness	Color	Dimensions
PS0276N000	2 mm	light grey	approx. 1.050 x 950 mm
PS0270N000	3 mm	white	approx. 1.150 x 1.150 mm
PS0274N000	4 mm	dark blue	approx. 1.150 x 1.150 mm






Note

- Tested to at least one of the following standards: ISO 10993-5, ISO 10993-10, ISO 10993-23

TOP Foam 35

- Pressure resistant
- Thermoforming properties
- Good to cut and grind

°C	Dimensions	Shore
 approx. 110 – 130°C	 1.050 x 1.050 mm	 approx. 35° Shore A

Item no.	Thickness	Color
PS0283N000	1.5 mm	dark blue






Note

- Tested to at least one of the following standards: ISO 10993-5, ISO 10993-10, ISO 10993-23

Soft foam material

TOP Tricolor

- Pressure resistant
- Thermoforming properties
- Non-shrinking
- Good to cut and grind

°C	Dimensions	Shore
 approx. 140°C	 approx. 1.050 x 900 mm	 approx. 30° Shore A

Item no.	Thickness	Color
PS0293N000	4 mm	tricolor
PS0294N000	5 mm	tricolor






Note

- Tested to at least one of the following standards: ISO 10993-5, ISO 10993-10, ISO 10993-23

Lunalastik

- High resetting force
- Permanently elastic
- Very good cushioning properties
- Tear-resistance

°C	Dimensions	Shore
 approx. 110 – 130°C	 approx. 1.150 x 750 mm	 approx. 25° Shore A

Item no.	Thickness	Color
PS0342N000	3 mm	orange
PS0343N000	4 mm	orange
PS0338N000	2 mm	beige
PS0339N000	3 mm	beige
PS0341N000	6 mm	beige






Note

- Tested to at least one of the following standards: ISO 10993-5, ISO 10993-10, ISO 10993-23

Lunairmed

- High resetting force

°C	Dimensions	Shore
 approx. 110 – 130°C	 approx. 1.020 x 670 mm	 approx. 18° Shore A

Item no.	Thickness	Color
PS0332N000	2 mm	beige
PS0333N000	3 mm	beige
PS0334N000	4 mm	beige
PS0335N000	6 mm	beige






Note

- Tested according to SG test criteria
- Tested to at least one of the following standards: ISO 10993-5, ISO 10993-10, ISO 10993-23

Foam rubber

- Closed cell foam
- Good resetting force
- Very good bonding properties
- Good to cut and grind
- Especially suitable for very soft bedding

°C	Dimensions	Shore
 –	 approx. 1.000 x 1.000 mm	 approx. 8° Shore A

Item no.	Thickness	Color
PS0317N000	3 mm	black
PS0317O000	4 mm	black
PS0318N000	5 mm	black






Note

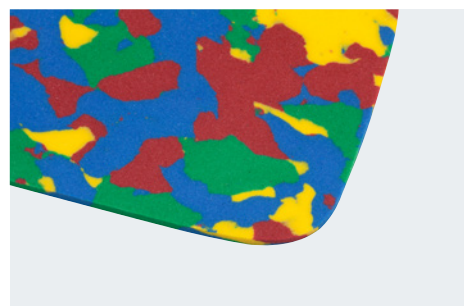
- Tested to at least one of the following standards: ISO 10993-5, ISO 10993-10, ISO 10993-23

Lunasoft SL Color Plus

- High resetting force
- Pressure resistant

°C	Dimensions	Shore
 approx. 100°C	 approx. 1.400 x 900 mm	 approx. 40° Shore A

Item no.	Thickness	Color
PS0349N000	2 mm	multicolor





Top and base
cover materials

Hydrofresh information

How does Hydrofresh work?

Hydrofresh is a microfiber* and is 100 % breathable. Thanks to its heat-regulating properties, it offers a high level of comfort and ensures a fresh foot climate. Sweat no longer accumulates inside the shoe as the Hydrofresh material promotes its evaporation, so that the foot always remains dry.



Benefits of Hydrofresh

- 100 % breathable
- Increased abrasion resistance
- Heat-regulating properties
- Maximum water removal
- Moisture absorbing
- Increased tear resistance
- Easy to glue
- Strong resistance to stitching
- Moldable
- Sweat-resistant
- Abrasion-resistant → long lifespan
- Cleanable / easy to disinfect

Environmental compatibility

- Eco-friendly
- Has passed stringent controls and is declared as eco-friendly and free from substances that are harmful to health & is manufactured without the use of CO₂
- Recyclable
- Since it is made out of polyamides and polyurethanes it is not harmful to the environment and can be fully recycled
- Free of Chromium (VI)

*90 % polyamides, 10 % polyurethanes

Top cover materials

Hydrofresh top cover

Plasticity	Dimensions
 —	 approx. 1.400 mm (running meter)

Item no.	Thickness	Color	
PX2339B000	0.7 mm	sand	smooth
PX2339H000	0.7 mm	gold	smooth
PX2339I000	0.7 mm	magenta	smooth
PX2339J000	0.7 mm	jeans blue	smooth
PX2339P000	0.7 mm	black	smooth
PX2339Q000	0.7 mm	anthracite	smooth
PX2339K000	0.7 mm	orange	smooth
PX2339F000	0.7 mm	dark blue	smooth
PX2339M000	0.7 mm	petrol	smooth
PX2339N000	0.7 mm	coral	smooth
PX2339O000	0.7 mm	berry	smooth
PX2336A000	0.7 mm	black	perforated
PX2337A000	0.7 mm	anthracite	perforated
PX2338A000	0.7 mm	light brown	perforated
PX2339C000	0.7 mm	dark blue	perforated





Note

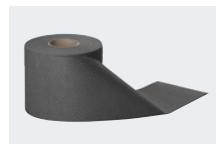
- Tested to at least one of the following standards:
ISO 10993-5, ISO 10993-10, ISO 10993-23

Mini roll Hydrofresh

- Microfibre cover in leather look
- Excellent moisture absorption
- Breathable

Plasticity	Dimensions
 -	 approx. 11.5 cm x 25 m

Item no.	Thickness	Color	
PX2340A000	0.7 mm	black	perforated
PX2341C000	0.7 mm	anthracite	perforated
PX2341A000	0.7 mm	light brown	perforated
PX2341B000	0.7 mm	dark brown	perforated
PX2341E000	0.7 mm	green	perforated
PX2341D000	0.7 mm	dark blue	perforated
PX2341F000	0.7 mm	dark blue	smooth




Note

- Tested to at least one of the following standards: ISO 10993-5, ISO 10993-10, ISO 10993-23

Mini roll artificial leather, textured

- Thin
- Abrasion resistant
- Very versatile

Plasticity	Dimensions
 -	 approx. 11.5 cm x 25 m

Item no.	Thickness	Color
PS0437N000	1 mm	beige



Note

- Tested to at least one of the following standards: ISO 10993-5, ISO 10993-10, ISO 10993-23

Top cover materials

TOP Velours

- Microfibre vortexed fleece
60 % polyamide and 40 % polyurethane
- Wipeable
- Wear-and-tear resistant
- Permeable to air and water vapor

Plasticity	Width
 —	 approx. 1.370 mm (running meter)

Item no.	Thickness	Color
PS0409N000	0.7 mm	black
PS0411N000	0.7 mm	anthracite
PS0417N000	0.7 mm	sand
PS0420N000	0.7 mm	green
PS0427N000	0.7 mm	jeans blue
PS0422M000	0.7 mm	light grey




Note

- Tested to at least one of the following standards:
ISO 10993-5, ISO 10993-10, ISO 10993-23

Mini roll TOP Velours

- Microfibre vortexed fleece
60 % polyamide and 40 % polyurethane
- Wipeable
- Wear-and-tear resistant
- Color-proofed against perspiration
- Permeable to air and water vapor

Plasticity	Dimensions
 —	 approx. 11.5 cm x 20 m

Item no.	Thickness	Color
PS0410N000	0.7 mm	black
PS0412N000	0.7 mm	anthracite
PS0418N000	0.7 mm	sand




Note

- Tested to at least one of the following standards:
ISO 10993-5, ISO 10993-10, ISO 10993-23

Base cover

TOP Grip

- Slip resistant
- Very good thermoforming properties
- Good to cut and grind

°C	Dimensions	Shore
 –	 approx. 450 mm (running meter)	 –

Item no.	Thickness	Color
PX2750A000	0.7 mm	black






Note

- Tested to at least one of the following standards: ISO 10993-5, ISO 10993-10, ISO 10993-23

TOP Stop

- Slip resistant on one side
- Good thermoforming properties
- Good to cut and grind

°C	Dimensions	Shore
 approx.120°C	 approx. 1.500 mm (running meter)	 –

Item no.	Thickness	Color
PS0507N000	0.5 mm	semi-transparent






Note

- Tested to at least one of the following standards: ISO 10993-5, ISO 10993-10, ISO 10993-23

TOP VP

- Artificial fleece
- Durable
- Dirt resistant
- Variable use
- Good adhesion

°C	Dimensions	Shore
 –	 approx. 1.500 mm (running meter)	 –

Item no.	Thickness	Color
PX3775A000	0.5 mm	grey
PX3775B000	0.7 mm	light brown



Base cover

Carbon fleece

- High quality look
- Tear and abrasion resistant
- Good adhesion

°C	Dimensions	Shore
°C	◇	↓
–	approx. 1.400 mm (running meter)	–

Item no.	Thickness	Color
PS0465N000	0.6 mm	black



Note

- Tested to at least one of the following standards:
ISO 10993-5, ISO 10993-10, ISO 10993-23






Reinforcing material

Reinforcing material

THK

- Very good thermoforming properties
- Does not shrink
- Remoldable
- Good to cut and grind




°C	Dimensions	Shore
 approx. 100 – 140°C	 approx. 1.500 mm (running meter)	 –

Item no.	Thickness	Color	
PS0497N000	1.2 mm	white	one-side adhesive
PS0501N000	1.2 mm	white	two-side adhesive



THK Metallic

- Very good thermoforming properties
- Does not shrink
- Remoldable
- Good to cut and grind

°C	Dimensions	Shore
 approx. 100 – 140°C	 approx. 1.500 mm (running meter)	 –

Item no.	Thickness	Color
PS0498N000	0.5 mm	grey
PS0500O000	1.2 mm	grey
PS0499N000	1 mm	green






Note

- THK grey is tested to at least one of the following standards: ISO 10993-5, ISO 10993-10, ISO 10993-23

Thermit

- Very good thermoforming properties
- Does not shrink
- Remoldable
- Good to cut and grind

°C	Dimensions	Shore
 approx. 100 – 140°C	 approx. 1.500 mm (running meter)	 –

Item no.	Thickness	Color	
PS0503A000	1.5 mm	black	one-side adhesive





Pads and accessories

Metatarsal pads

Note

- Tested to at least one of the following standards: ISO 10993-5, ISO 10993-10, ISO 10993-23



Metatarsal pad no. 2031

Item no.	Size	Thickness (approx.)	Packaging unit
PVA4501000	1	7 mm	10 pairs
PVA4502000	2	7 mm	10 pairs
PVA4503000	3	7 mm	10 pairs
PVA4504000	1	7 mm	50 pairs
PVA4505000	2	7 mm	50 pairs
PVA4506000	3	7 mm	50 pairs
PVA4507000	1	7 mm	100 pairs
PVA4508000	2	7 mm	100 pairs
PVA4509000	3	7 mm	100 pairs



Metatarsal pad no. 2032

Item no.	Size	Thickness (approx.)	Packaging unit
PVA4901000	1	6 mm	10 pairs
PVA4902000	2	7 mm	10 pairs
PVA4903000	1	6 mm	50 pairs
PVA4904000	2	7 mm	50 pairs
PVA4905000	1	6 mm	100 pairs
PVA4906000	2	7 mm	100 pairs



Metatarsal pad no. 2041

Item no.	Size	Thickness (approx.)	Packaging unit
PVA5401000	1	8 mm	10 pairs
PVA5402000	2	9 mm	10 pairs
PVA5403000	1	8 mm	50 pairs
PVA5404000	2	9 mm	50 pairs
PVA5405000	1	8 mm	100 pairs
PVA5406000	2	9 mm	100 pairs



Metatarsal pad no. 2057

Item no.	Size	Thickness (approx.)	Packaging unit
PVA4701000	1	8 mm	10 pairs
PVA4702000	2	9 mm	10 pairs
PVA4703000	3	11 mm	10 pairs
PVA4704000	1	8 mm	50 pairs
PVA4705000	2	9 mm	50 pairs
PVA4706000	3	11 mm	50 pairs
PVA4707000	1	8 mm	100 pairs
PVA4708000	2	9 mm	100 pairs
PVA4709000	3	11 mm	100 pairs



Metatarsal pad no. 3435

Item no.	Size	Thickness (approx.)	Packaging unit
PVA5501000	1	7 mm	10 pairs
PVA5502000	2	8 mm	10 pairs
PVA5503000	3	9 mm	10 pairs
PVA5504000	4	10 mm	10 pairs
PVA5505000	1	7 mm	50 pairs
PVA5506000	2	8 mm	50 pairs
PVA5507000	3	9 mm	50 pairs
PVA5508000	4	10 mm	50 pairs
PVA5509000	1	7 mm	100 pairs
PVA5510000	2	8 mm	100 pairs
PVA5511000	3	9 mm	100 pairs
PVA5512000	4	10 mm	100 pairs



Metatarsal pad no. 3441

Item no.	Size	Thickness (approx.)	Packaging unit
PVA5601000	1	5 mm	10 pairs
PVA5602000	2	5 mm	10 pairs
PVA5603000	3	5 mm	10 pairs
PVA56040000	1	5 mm	50 pairs
PVA56050000	2	5 mm	50 pairs
PVA56060000	3	5 mm	50 pairs
PVA56070000	1	5 mm	100 pairs
PVA56080000	2	5 mm	100 pairs
PVA56090000	3	5 mm	100 pairs



Metatarsal pad no. 3444

Item no.	Size	Thickness (approx.)	Packaging unit
PVA5611000	1	3 mm	10 pairs
PVA5612000	2	4 mm	10 pairs
PVA5613000	3	5 mm	10 pairs
PVA5614000	1	3 mm	50 pairs
PVA5615000	2	4 mm	50 pairs
PVA5616000	3	5 mm	50 pairs
PVA5617000	1	3 mm	100 pairs
PVA5618000	2	4 mm	100 pairs
PVA5619000	3	5 mm	100 pairs



Metatarsal pad no. 3917

Item no.	Size	Thickness (approx.)	Packaging unit
PVA5001000	1	6 mm	10 pairs
PVA5002000	2	6 mm	10 pairs
PVA5003000	3	6 mm	10 pairs
PVA5004000	1	6 mm	100 pairs
PVA5005000	2	6 mm	100 pairs
PVA5006000	3	6 mm	100 pairs



Metatarsal pad no. 3927

Item no.	Size	Thickness (approx.)	Packaging unit
PVA4400000	1	5 mm	10 pairs



Metatarsal pad no. 6891

Item no.	Size	Thickness (approx.)	Packaging unit
PVA4601000	1	7 mm	10 pairs
PVA4602000	2	7 mm	10 pairs
PVA4603000	3	7 mm	10 pairs
PVA4604000	1	7 mm	50 pairs
PVA4605000	2	7 mm	50 pairs
PVA4606000	3	7 mm	50 pairs
PVA4607000	1	7 mm	100 pairs
PVA4608000	2	7 mm	100 pairs
PVA4609000	3	7 mm	100 pairs



Metatarsal pad no. 7444

Item no.	Size	Thickness (approx.)	Packaging unit
PVA4800000	0	7 mm	10 pairs
PVA4801000	1	8 mm	10 pairs
PVA4802000	2	8 mm	10 pairs
PVA4803000	3	11 mm	10 pairs
PVA4804000	4	11 mm	10 pairs
PVA4805000	5	14 mm	10 pairs
PVA4806000	0	7 mm	100 pairs
PVA4807000	1	8 mm	100 pairs
PVA4808000	2	8 mm	100 pairs
PVA4809000	3	11 mm	100 pairs
PVA4810000	4	11 mm	100 pairs
PVA4811000	5	14 mm	100 pairs



Metatarsal pad no. 8109

Item no.	Size	Thickness (approx.)	Packaging unit
PVA5901000	1	6 mm	10 pairs
PVA5902000	1	6 mm	50 pairs
PVA5903000	1	6 mm	100 pairs



Metatarsal pad no. 8110

Item no.	Size	Thickness (approx.)	Packaging unit
PVA6001000	2	6 mm	10 pairs
PVA6002000	2	6 mm	50 pairs



Metatarsal bar no. 7007

Item no.	Size	Thickness (approx.)	Packaging unit
PVA6305000	5	7 mm	10 pairs
PVA6306000	6	7 mm	10 pairs
PVA6307000	7	7 mm	10 pairs
PVA6308000	8	7 mm	10 pairs
PVA6309000	5	7 mm	50 pairs
PVA6310000	6	7 mm	50 pairs
PVA6311000	7	7 mm	50 pairs
PCA6312000	8	7 mm	50 pairs
PVA6313000	5	7 mm	100 pairs
PVA6314000	6	7 mm	100 pairs
PVA6315000	7	7 mm	100 pairs
PVA6316000	8	7 mm	100 pairs



Heel pad no. 1092

Item no.	Size	Blank size	Thickness (approx.)	Packaging unit
PX3769A000	1	35 / 36	3 mm	20 pairs
PX3769B000	2	37 / 38	3 mm	20 pairs
PX3769C000	3	39 / 40	3 mm	20 pairs
PX3769D000	4	41 / 42	3 mm	20 pairs
PX3769E000	5	43 / 44	3 mm	20 pairs
PX3769F000	6	45 / 46	3 mm	20 pairs
PX3769G000	7	47 / 48	3 mm	20 pairs



Heel pad no. 1100

Item no.	Size	Blank size	Thickness (approx.)	Packaging unit
PX3769M000	1	35 / 36	3 mm	20 pairs
PX3769N000	2	37 / 38	3 mm	20 pairs
PX3769O000	3	39 / 40	3 mm	20 pairs
PX3769P000	4	41 / 42	3 mm	20 pairs
PX3769Q000	5	43 / 44	3 mm	20 pairs
PX3769R000	6	45 / 46	3 mm	20 pairs
PX3769S000	7	47 / 48	3 mm	20 pairs

Accessories



Supination wedge

- 58°

Item no.	Size	Thickness (approx.)	Packaging unit
PVA6610000	1	20 mm	25 pairs



Step-in foam / Impression foam

- Available as medi design or neutral

Item no.	Packaging unit	Size (L x W x H)
PS0100A000	medi (50 pcs.)	33 x 14.5 x 8 cm
PS0100B000	neutral (50 pcs.)	33 x 14.5 x 8 cm
PS0100C000	neutral (25 pcs.)	34.5 x 16.25 x 11.5 cm



FSG Formschaum Gronau GmbH
Marie-Curie-Str. 18
48599 Gronau
(Germany)

Note

- Tested to at least one of the following standards: ISO 10993-5, ISO 10993-10, ISO 10993-23



Podotrack

- A quick and clean way to create a dynamic or static foot imprint
- Certified medical product

Item No.	Packaging unit	Size (L x W)
PN90106000	100 pcs.	42.4 x 18.6 cm



Lijnco B.V.
Atoomweg 10
9743 AK, Groningen
(The Netherlands)



Silicone products

Silicone products
for comfortable cushioning

 **DEKUMED**
Gesellschaft für Kunststoffu. Medizintechnik
GmbH & Co. KG
Am Anger 27 • 88233 Bernau • Germany

protect.Heel soft



Description	Size	Item no.
Special soft cushioning of sensitive areas of the heel with integrated "soft pads"	1 (36 – 38)	PSI0201000
	2 (39 – 41)	PSI0202000
	3 (42 – 44)	PSI0203000

Medical products for medical footcare for the patient which is in line with the indications. Delivery in pairs.

protect.Heel wedge



Description	Size	Item no.
Soft cushion and a soothing massage effect on heel area.	1 (36 – 38)	PSI0301000
	2 (39 – 41)	PSI0302000
	3 (42 – 44)	PSI0303000

Medical products for medical footcare for the patient which is in line with the indications. Delivery in pairs.

protect.Silicone inlay



Description	Size	Item no.
Special shock absorption due to blue soft spots	1 (37 – 38)	PSI0101000
	2 (39 – 40)	PSI0102000
	3 (41 – 42)	PSI0103000
	4 (43 – 44)	PSI0104000
	5 (45 – 46)	PSI0105000

Medical products for medical footcare for the patient which is in line with the indications. Delivery in pairs.

protect.Forefoot cushion



Description	Side	Item no.
Forefoot cushion for pressure relief in forefoot area	Left	PSI050L000
	Right	PSI050R000

This product is not a medical device under the definition in Article 2 No. 1 of Regulation (EU) 2017 / 745 (MDR)¹. Delivered singly.

Benefits

- For more comfort in the forefoot area
- Anatomically shaped
- Soft and durable
- Skin-friendly

¹ Source: eurocom e.V. MDR-Praxisleitfaden - Umsetzung der Verordnung (EU) 2017/745 (MDR) im Bereich Einlagenversorgung. Online available at https://eurocom-info.de/wp-content/uploads/2019/10/Praxisleitfaden_eurocom_Einlagenversorgung.pdf (Last access 14.08.2025).

protect.Toe spreader



Description	Size	Item no.
Separates dislocated and close adjoining toes	1 (34 – 37)	PSIO401000
	2 (38 – 40)	PSIO402000
	3 (41 – 44)	PSIO403000

This product is not a medical device under the definition in Article 2 No. 1 of Regulation (EU) 2017 / 745 (MDR)¹.
Delivered singly.

Benefits

- Increases toe separation
- Anatomically shaped
- Soft and durable
- Skin-friendly

¹Source: eurocom e.V. MDR-Praxisleitfaden - Umsetzung der Verordnung (EU) 2017/745 (MDR) im Bereich Einlagenversorgung. Online available at https://eurocom-info.de/wp-content/uploads/2019/10/Praxisleitfaden_eurocom_Einlagenversorgung.pdf (Last access 14.08.2025).



Molding orthotics using heat

Please ensure that only trained and qualified persons execute this procedure and observe the recommendations for proper molding using heat. We thank you in advance for understanding that we accept no liability.



Depending on the foot orthotic blank, a convection oven or a heat gun and, if required, a cotton glove or similar are required to execute the molding. The glove is used for molding the insert directly with your fingers.

The heat gun can be any standard device with a digital display purchased from a DIY store. The temperature on the digital display of the heat gun should be between 200 and 250 °C. Keep a distance of around 15 to 20 centimetres from the orthotic being heated.

This seems like a high temperature, but the temperature drops as it passes across this small distance. Take especial care to comply with the heating time (2–5 minutes, depending on the orthotic style). You can repeat this process, checking the stiffness of the orthotic's shell each time. Note that materials may react differently to the heat and duration of exposure, you should keep a close eye on the orthotic being heated. Potential signs that the material has been heated too much are burning or melting sensations, shown by the material changing to brown or golden brown in the first few seconds. A burned smell is specific, too.

Heating must be mainly executed from the underside of the orthotic, as the top layer and foam layer of the sole are usually not intended to be subjected to direct heating. Only heat the shell area of the orthotic. This is where orthotics provide support of the foot arches.

Most materials react after been heated up for a few minutes. Therefore carefully check whether the shell has already reached its molding temperature. You will feel it in the material if you bend it slightly with your fingers. If the shell is still too stiff, heat the orthotic again and then check its rigidity again. When heating materials, never hold the heat gun still but move it in small circular movements to ensure that heating is controlled in an area and does not occur too quickly.

Once molding temperature has been attained, you can mold the orthotic to the desired shape using your fingers or a positive (e.g. plaster cast) and a vacuum tray. For example, you could flatten the edge of the orthotic a little if the patient complains that the orthotic is rubbing. The arch can also be raised if the patient requires more intense support.

Leave the orthotic to cool by holding it in position using your hands. This may take several minutes. Do not wear the foot orthoses while being still warm as the foot will press it so flat that the desired support height is not attained.

It is likely that the individual layers at the edges come apart when the orthotic is heated, very likely when heated completely in a convection oven. Simply press them back together using your fingers or use a positive (plaster cast) in a vacuum tray during the molding process. They will bond back together, as soon as the materials have cooled down.

After heating it might be possible, that the orthotic materials have slightly changed in their appearance (marked with matte or shiny areas, overlapping or shrunken layers). However, such visual alterations do not impair the quality or function of the orthotic, if heating was done as described.

Further product assortments / overview catalogs



Product catalog for professionals

Item no. PS10112000



igli carbon foot orthotics catalog

Item no. PJ54054000



Glossary

Deliberate use

The targeted use of substances is considered 'deliberate use'. This includes, for example, substances that are absolutely necessary for the production process or the device and that are therefore used deliberately.

Source: eurocom e.V. MDR-Praxisleitfaden - Umsetzung der Verordnung EU 2017/745 (MDR) - Anforderungen an Lieferanten von Medizinprodukten und Materialien zur Herstellung von Medizinprodukten. Online available at <https://www.eurocom-info.de/wp-content/uploads/2019/10/Praxisleitfaden-Lieferanten.pdf> (Last access 05.08.2025).

Biocompatibility

Biocompatibility describes the ability of a product to minimize damage to health due to its use in or as a medical device, also in interaction with other materials, in a manner that is justifiable for the application. In this context, damage to health may be caused by substances that can be released and cause a biological reaction.

The DIN EN ISO 10993 series of standards describes all related specifications, including test specifications.

Source: eurocom e.V. MDR-Praxisleitfaden - Umsetzung der Verordnung EU 2017/745 (MDR) - Anforderungen an Lieferanten von Medizinprodukten und Materialien zur Herstellung von Medizinprodukten. Online available at <https://www.eurocom-info.de/wp-content/uploads/2019/10/Praxisleitfaden-Lieferanten.pdf> (Last access 05.08.2025).



EUDAMED

Eudamed is a database that enables the public to be adequately informed about devices placed on the market, the corresponding certificates issued by notified bodies and about the relevant economic operators. It enables unique identification of devices within the internal EU market and facilitates their traceability.

Eudamed includes, inter alia, the following electronic systems: the electronic system for registration of devices, the UDI database, the electronic system on registration of economic operators, the electronic system on clinical investigations, the electronic system on vigilance and PMS, the electronic system on market surveillance.

Source: European Parliament & Council of the European Union. (2017). Regulation (EU) 2017/745 of the European Parliament and of the Council of 5 April 2017 on medical devices, amending Directive 2001/83/EC, Regulation (EC) No 178/2002 and Regulation (EC) No 1223/2009 and repealing Council Directives 90/385/EEC and 93/42/EEC. Official Journal of the European Union, L 117, 1–175.)

Reprocessing and further use of single-use devices are subject to very strict requirements. They may only take place where permitted by national law. Distributors who reprocess single-use devices are then considered to be the manufacturer of the reprocessed device and assume all obligations incumbent on manufacturers under the MDR. This explicitly also applies to obligations regarding the traceability of the reprocessed device!

Recommendation: Only products that are expressly approved for this purpose by the manufacturer should be reused, and reprocessing should be carried out by appropriate service providers.

Source: European Parliament & Council of the European Union. (2017). Regulation (EU) 2017/745 of the European Parliament and of the Council of 5 April 2017 on medical devices, amending Directive 2001/83/EC, Regulation (EC) No 178/2002 and Regulation (EC) No 1223/2009 and repealing Council Directives 90/385/EEC and 93/42/EEC. Official Journal of the European Union, L 117, 1–175 and Deutsche Gesellschaft für interprofessionelle Hilfsmittelversorgung (DGIHV) e.V. Leitfaden MDR - Händler im Bereich Hilfsmittel. Online available at https://www.dgihv.org/wp-content/uploads/DGIHV_MDR_Leitfaden_Händler.pdf (Last access 05.08.2025).



Hazardous substances

'Hazardous substances' are substances or mixtures that may have a harmful effect on humans and the environment during manufacture or use (CLP: Regulation (EC) No 1272/2008 on classification, labelling and packaging of substances and mixtures).

The Medical Device Regulation (EU) 2017/745 (MDR) explicitly lists (hazardous) substances which are carcinogenic, mutagenic or toxic to reproduction ('CMR').

Source: eurocom e.V. MDR-Praxisleitfaden - Umsetzung der Verordnung EU 2017/745 (MDR) - Anforderungen an Lieferanten von Medizinprodukten und Materialien zur Herstellung von Medizinprodukten. Online available at <https://www.eurocom-info.de/wp-content/uploads/2019/10/Praxisleitfaden-Lieferanten.pdf> (Last access 05.08.2025).



Latex

'Latex' refers to natural rubber or dry natural rubber latex as a construction material in the medical device or in the packaging of a medical device. Synthetic rubber is not covered by the scope of the definition.

Latex (or the proteins it contains) has an allergic potential. This substance must therefore be identified in the labelling of the medical device.

Source: eurocom e.V. MDR-Praxisleitfaden - Umsetzung der Verordnung EU 2017/745 (MDR) - Anforderungen an Lieferanten von Medizinprodukten und Materialien zur Herstellung von Medizinprodukten. Online available at <https://www.eurocom-info.de/wp-content/uploads/2019/10/Praxisleitfaden-Lieferanten.pdf> (Last access 05.08.2025).

Nanomaterial

'Nanomaterial' means a natural, incidental or manufactured material containing items in an unbound state or as an aggregate or as an agglomerate and where, for 50 % or more of the items in the number size distribution, one or more external dimensions is in the size range of one to one hundred nanometers. Fullerenes, graphene flakes and single-wall carbon nanotubes with one or more external dimensions below one nanometer shall also be deemed to be nanomaterials. Nanomaterials have considerable technical and commercial potential, but may potentially pose a risk to the environment and raise concerns regarding human and animal health and safety. There is still scientific uncertainty about the risks and benefits of nanomaterials. Devices containing nano items are therefore classified at a higher level as medical devices, either in class III, II b or II a.

Phthalates

The chemical structure of 'DEHP' is di(2-ethylhexyl) phthalate, and it is used as a plasticizer for PVC. Phthalates may have an endocrine effect.

Source: eurocom e.V. MDR-Praxisleitfaden - Umsetzung der Verordnung EU 2017/745 (MDR) - Anforderungen an Lieferanten von Medizinprodukten und Materialien zur Herstellung von Medizinprodukten. Online available at <https://www.eurocom-info.de/wp-content/uploads/2019/10/Praxisleitfaden-Lieferanten.pdf> (Last access 05.08.2025).



Traceability

Traceability refers to the possibility of tracing the development, use or location of an object. Traceability of a product or service can refer to:

- The origin of materials and components
- The sequence of processing
- The distribution and location of the product or service after delivery

Source: eurocom e.V. MDR-Praxisleitfaden - Umsetzung der Verordnung EU 2017/745 (MDR) - Anforderungen an Lieferanten von Medizinprodukten und Materialien zur Herstellung von Medizinprodukten. Online available at <https://www.eurocom-info.de/wp-content/uploads/2019/10/Praxisleitfaden-Lieferanten.pdf> (Last access 05.08.2025).



UDI

Unique Device Identification (UDI) is a legal requirement for the globally unique and machine-readable labelling of medical devices and serves to improve traceability. The required device information is stored in the UDI database. The UDI is comprised of the UDI-DI and the UDI-PI.

The UDI-DI is a unique numeric or alphanumeric code specific to a model of device and that is also used as the 'access key' to information stored in a UDI database.

The UDI-PI is a numeric or alphanumeric code that identifies the unit of device production (e.g., the serial number, the lot number, the software identification, the production date, the expiry date). The minimum standard regarding UDI is based on the CND (Classificazione Nazionale Dispositivi Medici) from Italy, the GS 1 coding system, the Data Matrix barcode type, a minimum size of four millimetres and the fact that the UDI is printed with a minimum resolution of 600 dpi.

Unconscious use

'Unconscious use' occurs when materials used or produced in-house contain substances that were not planned or used knowingly. There may be unconscious use in the event of materials where the answer to the question 'Can a certain substance be ruled out?' is no. Here are some examples of this:

- Packaging that releases substances to the device
- Processing materials that are deliberately used for a machine during the production process but are unconsciously transferred to the device upon contact.

Source: eurocom e.V. MDR-Praxisleitfaden - Umsetzung der Verordnung EU 2017/745 (MDR) - Anforderungen an Lieferanten von Medizinprodukten und Materialien zur Herstellung von Medizinprodukten. Online available at <https://www.eurocom-info.de/wp-content/uploads/2019/10/Praxisleitfaden-Lieferanten.pdf> (Last access 05.08.2025).

Intended purpose of foot orthotics

medi foot orthotics (medical devices) for the functional care / treatment of foot deformities.

Source: European Parliament & Council of the European Union. (2017). Regulation (EU) 2017/745 of the European Parliament and of the Council of 5 April 2017 on medical devices, amending Directive 2001/83/EC, Regulation (EC) No 178/2002 and Regulation (EC) No 1223/2009 and repealing Council Directives 90/385/EEC and 93/42/EEC. Official Journal of the European Union, L 117, 1–175.

Intended purpose of foot orthotic blanks

The medi orthotic blank is handed over to the supplying specialist groups. They build up a custom-made orthotic. This ensures that the foot is treated according to the indication.

Definition of primary product

Under the new legal framework of the MDR, foot orthotic blanks, that are placed on the market without CE marking as part of custom-made devices, are to be classified as primary products professional foot therapists or similarly qualified healthcare providers. For this purpose, the orthotic blank must be selected, combined, modified and further processed in a professionally qualified manner according to the defined purpose and the processing instructions of the manufacturer as well as the requirements arising from the diagnosis and the needs of the patient. The manufacturer who further processes orthotic blanks into custom-made foot orthoses is the manufacturer within the meaning of the MDR and must comply with the requirements for custom-made appliances.

Source: eurocom e.V. MDR-Praxisleitfaden - Umsetzung der Verordnung (EU) 2017/745 (MDR) im Bereich Einlagenversorgung. Online available at https://eurocom-info.de/wp-content/uploads/2019/10/Praxisleitfaden_eurocom_Einlagenversorgung.pdf (Last access 05.08.2025).

Explanation of symbols



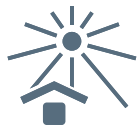
Unique device identifier



Medical device



For multiple treatments of one patient



Keep out of sunlight



Store in a dry place



Dispose of the device after use



Observe the instructions for use



Attention! Read through the warning indications in the instructions for use



Do not dry-clean



Do not dry in the tumble dryer



Do not wash



Contains natural rubber latex

Exclusion of liability

This information on the MDR has been prepared with the greatest care. Nevertheless, errors and omissions are excepted.

General Terms and Conditions of Sale, Delivery and Payment



Page 1|2

These General Terms and Conditions (“GTCs”) are an integral part of all offers and Contracts regarding deliveries (hereinafter also referred to as “Contracts”), also in current and / or future business relationships between medi (hereinafter also referred to as “we” or “us”) and entrepreneurs, merchants, legal entities under common law or a special public fund (hereinafter also referred to as “Customer” or “you” or “your”).

These GTCs apply exclusively.

To the extent that circumstances are not addressed in these GTCs, they will be governed by statutory law. Any terms whatsoever introduced by you, deviating from our GTCs shall not apply unless confirmed by us in writing. We hereby object to any deviating terms introduced by you in whatever manner. Any information delivered together with our products, e.g. information concerning the durability of our products, also applies to all deliveries.

1. Conclusion of Contract

Any Contract conclusion requires either our written acceptance of your order or our delivery of the ordered goods.

2. Prices

All prices are net prices in Euro. The statutory VAT applicable on the day of invoicing will be charged in addition as indicated on the invoice. Unless otherwise indicated, our prices are “ex works”, excluding shipment, transport insurance and packaging.

3. Terms of Payment

Unless stipulated otherwise in the order confirmation or expressly agreed otherwise, the purchase price must be paid in full (without deduction) in compliance with the following provisions:
Unless medi demands advanced payment, our invoices are payable within 30 calendar days of the invoice date, free of charge to our company’s designated account. A discount of 2 % is granted for payment within 15 calendar days of the invoice date. Instead, a discount of 3 % is granted if a SEPA Business-to-Business Direct Debit Mandate for immediate debit is issued.

4. Set-off and Retention

Except where Customer’s claims towards us have been finally ruled in a court of competent jurisdiction or are undisputed, no set-off or retention rights shall apply.

5. Deliveries

Unless expressly designated otherwise, any indicated delivery date(s) are non-binding. The Customer will bear the shipping costs in accordance with the relevant shipping cost list indicated herein below.
Our liability for delay damages is limited to a maximum of 0,2 % per working day and a maximum total of 5 % of the net invoice amount of the respective delivery, provided that we have not acted with intent or gross negligence and if no injury to body, limb or life exists. Customer’s right to rescind the Contract and / or to demand compensation in accordance with Section 9 once a reasonable subsequent deadline has expired shall remain unaffected.

6. Receipt / Acceptance

Upon Customer’s refusal without reasonable excuse, to accept delivery, Customer shall pay an amount equal to 10 % of the delivery price. Our right to claim further costs that we may have incurred in addition, will remain unaffected.

7. Retention of Title

We reserve ownership and title in the goods delivered by us (“reserved goods”) until all unsettled claims related to our business relationship with you have been settled in full.
The Customer shall inform us without delay and in writing of any third-party access (e.g. pledges) to our reserved goods and / or respective claims. Further Customer shall indicate our ownership and title to such third-parties.

The Customer provide us upon request with all information and documents necessary to protect our rights. To the extent not assumed by the third-party, the Customer shall compensate any costs reasonably incurred by us in defense against a third-party access.

Any processing of or modification to the reserved goods by the Customer will always be carried out on our behalf and favor. If the reserved goods are combined or mixed with other items which do not belong to the Customer, we will acquire co-ownership in the new item in the ratio of the value of the reserved goods (final invoice amount including VAT) to the other items processed at the time of such combining or mixing. Processing will not be remunerated. The Customer’s right in the goods remains unaffected.

The Customer has the right to resell the reserved goods in the context of its ordinary course of business. If the reserved goods are resold, the Customer hereby assigns to us as a security the claims against the purchaser arising herefrom; if the seller has co-ownership in the reserved goods, the assignment refers to the relevant proportionate co-ownership share.

The same applies to other claims that replace the reserved goods or arise otherwise with regard to the reserved goods.

We hereby authorise the Customer to collect the claims assigned to us as a security in its own name. The Customer is authorised to disclose that the claims are assigned to us for our account and to demand that the purchaser pay directly to us. This will not affect our right to collect the claims ourselves. We will not collect the claims ourselves and will not revoke the Customer’s authorisation to collect the claims as long as the Customer duly meets its payment obligations and does not fall into default with payment. For legitimate reason, the Customer is obligated to notify us without delay of the name and address of its purchasers and the amount of the claims assigned, to provide us with any documents required to prove the claim and to notify the relevant purchaser of the assignment. Upon request, the Customer must issue a document regarding the assignment.

After the occurrence of insolvency or overindebtedness, the Customer is obligated to select the reserved goods and the claims assigned to us and to present to us an exact list stating the claims and the creditors’ addresses.

8. Warranty

Unless otherwise agreed, our warranty is limited to the compliance of our products with their respective specifications, in particular in the product descriptions. This applies particularly to the durability of the goods. Based on the agreed quality / properties, our goods are designed only for one-time use or first-time use. Upon any products being reused or processed in any respect by our Customers, any warranty and / or liability ends immediately. Beyond the warranty stipulated above, we do not give any additional manufacturer’s guarantee whatsoever.

Where medi has agreed to carry out shipment and the delivery is incomplete or if there is obvious external transport damage, the Customer shall reasonably inspect the products upon receipt and subsequently shall duly notify the transport company of any detected losses / damages detected. Any deficiencies not detectable from the outside must be reported to the transport company in text form (e.g. by fax, letter or e-mail) within seven calendar days after delivery. We must definitely be informed of this notification in text form without delay.

In the event of material defects we are entitled to correct such defect in our discretion by either repairing the defective product or replacing it with a non-defective product within a reasonable correction-period set by the Customer. Upon medi’s failure to deliver the necessary correction, the Customer may rescind the Contract or reasonably reduce the purchase price.

The non-correction of minor defects shall not allow for a rescission of the Contract but not hinder a reasonable price-reduction.

Customer’s right to claim damages in addition shall be restricted to the limitations as provided in the following Section 9.

The limitation period for claims owing to material and legal defects will expire at the end of 12 months following the delivery of the goods to the Customer. This does not apply to any claims included in Section 9.

9. Liability

medi assumes liability in accordance with statutory law and subject to the following: Except where under statutory law unlimited liability is mandatory, (like e.g. in cases of death or bodily injury and / or willful misconduct and / or product liability law), any liability for indirect or consequential damages / loss shall be excluded to the permissible extent. The foregoing limitations shall not relieve medi's general liability insurance to the extent it would be required to cover the claim(s) in question under the applicable insurance policy. Unless otherwise stated in writing, no further liability obligation shall apply.

10. Return of the Goods and Repairs

Returning goods outside of the warranty period is permissible only if this has been expressly agreed in advance. Goods may be returned only in return for a credit note taking into account adjustments for the age and the condition of the goods at the time they are returned and a reduction of 10 % of the agreed price of the goods for processing. The costs incurred due to returning the goods will be borne by the Customer. The return of tailor-made products and special products is excluded in any case. Outside of the warranty period, we grant the possibility to repair medi products at our discretion on a goodwill basis. As a rule, only cleaned and washed products will be accepted in this regard. If medi is required to clean the goods, we reserve the right to demand a reasonable lump-sum payment.

11. Product Sales

As a globally recognized manufacturer of a valuable and renowned brand portfolio, we attach great importance to the adequate market-driven resale of our products and the protection of our brand integrity. The relevant provisions can be found in our "Commercial Policy" and our "Trademark and Marketing Material Policy" at <https://www.medi.de/en/trademark-policy/>. Both policies form an essential and integral part of these GTCs.

12. Jurisdiction, Place of Performance

The exclusive place of jurisdiction for all disputes arising from or in connection with these terms and conditions and the Contracts will be the place of our registered office, Bayreuth. However, we are also entitled to file action at the place of the Customer's registered office. The place of performance for all obligations arising from this business relationship will be Bayreuth; Medicusstraße 1.

The law of the Federal Republic of Germany excluding the reference provisions and the United Nations Convention on Contracts for the International Sale of Goods (CISG) will apply.

Status as of February 2023

List of Shipping Costs of medi GmbH & Co. KG

Our shipping costs are calculated based on the net value of the goods as follows:

- €5.90 for orders under €50
- €3.50 for orders between €50 and €180.
- Orders of more than €180, partial shipments and tailor-made orders will be delivered free of charge.
- With regard to express delivery, the following rules apply to shipments up to 10 kg:
delivery on the following working day: €13.50;
before 9:00 a.m.: €62;
before 10:30 a.m.: €28;
before 12:00 noon on Saturdays: €35
- With regard to the delivery of hazardous goods (charges based on actual costs)
up to 3 kg: €13
more than 3 kg: €13.28
orders of more than 31 kg will be delivered by a forwarding agent in multiple shipments based on weight (details on the price ranges can be requested from the Service Center).
- The surcharge charged by delivery services for special shipments (e.g. surcharge for shipments to islands currently approx. €12) may be additionally added to the shipping costs.

Status as of October 2020



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PS40101/01.2026